

17. MISCELLANEOUS**A. ANNUAL REPORT – WESTERN TIDEWATER FREE CLINIC**

Attached for your reference, please find a copy of the 2012 annual report of the Western Tidewater Free Clinic.

B. PUBLIC AUCTION – SPECIAL COMMISSIONER'S SALE

Also attached for your reference, please find notice of a Special Commissioner's sale of property located on Southampton Parkway, adjacent to Pulley Drive. I've included this for 2 reasons – first, the Special Commissioner (Charles B. Rowe) wanted to make us aware of the sale, particularly given the fact that the property is zoned to permit, among other things, an advertising sign. Secondly, a number of you have previously commented about the dilapidated structures on this property and questioned why it wasn't the subject of an enforcement action.

C. REQUEST FOR MONTHLY COLUMN BY TIDEWATER NEWS

I was contacted earlier this week by the Tidewater News asking if I'd be willing to write a monthly column regarding ongoing current events in Southampton County local government. It's my understanding that they'll be making similar requests of the City of Franklin and Isle of Wight County. With your blessing, I'll be pleased to do it, but wanted to run it by you in advance.

DIRECTION REQUIRED: I am open to your direction.

D. NOTICES

Attached for your reference please find copies of various notices.

E. CORRESPONDENCE

Attached for your reference, please find copies of various items of correspondence.



RECEIVED JUL 1 2013

Dear Friends,

We are delighted to provide you with our 2012 State of the Mission report.

We hope you will enjoy reading about our continued progress and how so many of our neighbors are being helped because of your generosity.

Please stop by anytime for a visit and to see 'first hand' the work being done.

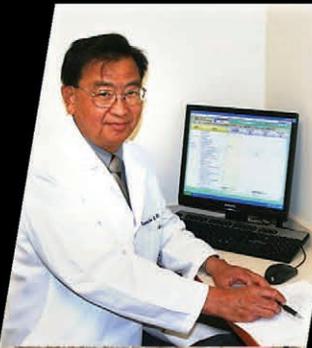
Sincerely yours,

Miriam A. Beiler

Miriam A. Beiler
Executive Director

Stephie G. Broadwater

Stephie G. Broadwater
Chair, Board of Directors



2012 State of the Mission



Five Years of Healing

Current Officers and Board Members

Officers

Chair

Stephie G. Broadwater

Vice Chair

Robert Fry

Treasurer

Charlie Broadwater, MBA

Secretary

Patsy Joyner, EdD

Board Members

Development and

Communications Co-Chairs

Barry Cole

Gloria Seitz, MS

Finance Chair

Charlie Broadwater

Governance Chair

Stephie G. Broadwater

Clinical Services Chair

Joseph Verdirame, MD

Strategic Planning Co-Chairs

Robert Fry

Virginia Savage, RN, MSN

Volunteer Chair

Phyllis Stoneburner, RN, BSN,
MBA

W. Ross Boone, MS, EdS

The Honorable Robert
Brewbaker

Diana Conco, RN, PhD

Donald Z. Goldberg

Richard J. Holland, Jr.

E.M. (Buddy) Joyner

Jane Schaubach

Medical Directors

Bernard Jamison, MD

Desmond Longford, MD

Past Board Members

Jay Annas

Terri Babineau, MD

Esther Barksdale

Randi Blumenson, JD

Bobbie Chapman, RN

Carolyn Harris, FNP

Bernard Jamison, MD

David Levin, MD

Desmond Longford, MD

Caroline Martin, RN, MHA

Joan Boyce Minter

The Honorable William Moore, Jr.

Aubrey Myers, DDS

David O'Brien

Ellen Saunders

Rhonda Stewart, RN, MBA

Michael Uzzle

Mission

We provide high quality, non-emergency health care to the residents of Western Tidewater (Suffolk, Franklin, and the counties of Isle of Wight and Southampton) who cannot otherwise afford it.

Vision

Our vision is a healthy community where all people will be inspired and enabled to make healthy lifestyle choices, to use preventive health care, and to access resources to live in a safe and wholesome environment.

Values

Our core values are excellence, unity of purpose, respect, diversity, integrity, and stewardship of all resources.

Five Years... Staying the Course



Left: *Miriam A. Beiler,
Executive Director*
Right: *Stephie G. Broadwater,
Chair, Board of Directors*

Dear Friends,

In June 2012, we celebrated the Clinic's five-year anniversary. As far back as 2004, many of you were involved and supportive when a group of visionary, compassionate and determined individuals joined together to plan a free clinic to meet the needs of the uninsured residents of Western Tidewater. Our dream became a reality when Western Tidewater Free Clinic opened its doors in June 2007 in a small building on Godwin Boulevard.

In the first six months, the Clinic served 424 patients with a small staff, many volunteers and generous donors. Since then, the number of patients served has continued to expand, and by the end of 2012, 2,884 patients had received medical, dental and other healthcare services. This explosive growth was enabled by steadfast volunteers, partnerships with other healthcare providers and financial contributions from our community.

Another major factor in the Clinic's growth was the acquisition and renovation of a much larger facility on Meade Parkway in 2009, thanks to the Obici Healthcare Foundation and other donors. With four times our original square footage, we have added a dental suite, more examination rooms, a pharmacy and other key services for our patients. As we look back over the last five years, we are grateful for the many ways in which you have supported the Clinic's mission and patients.

Looking forward, we will continue to increase the number of patients served as long as we have the resources needed to provide the comprehensive, coordinated care our neighbors deserve. We are never

without a waiting list of uninsured residents seeking health care.

And yet, the impact of the Affordable Care Act in Virginia is still uncertain. Research and predictions by healthcare "think tanks" indicate that many people will remain uninsured for a number of years. As the future of healthcare options becomes clearer over the upcoming years, we will continue to evaluate how best we can serve the most vulnerable members of our community.

*We do know, with certainty, that thousands of
Western Tidewater residents need care now and will
continue to need care in the foreseeable future.*

We plan to be here for them, and we trust that you will stay the course with us as long as we have uninsured, underserved neighbors lacking access to basic health care. We are indeed blessed to have you as part of the Clinic's team in providing health and hope to those most in need.

With heartfelt appreciation,

A handwritten signature in black ink that reads "Miriam A. Beiler".

Miriam A. Beiler, Executive Director

A handwritten signature in black ink that reads "Stephie G. Broadwater".

Stephie G. Broadwater, Chair, Board of Directors

2012 Volunteers

Volunteers are critical to the successful operation of WTFC. Since our opening, volunteers have donated 67,252 hours to improve the health and lives of our patients—a market value of \$2.4 million!

Physicians

Dr. Hussein Aboulatta
Dr. Joel Clingenpeel
Dr. James Collier
Dr. David Eich
Dr. Robert Harrell
Dr. William Jackson
Dr. Bernard Jamison
Dr. Desmond Longford
Dr. Patricia McNulty
Dr. John G. Muller
Dr. Sharon L. Sheffield
Dr. Lynne Stockman
Dr. Alexander Su
Dr. Joseph Verdrame
Dr. Richard Whalen
Dr. Bernard Williams

Medical Student

Daniel C. Parker

Nurse

Practitioners

Kara Hearn
Cheryl Lumbard
Kim S. Terhune
Tiffney Thompson
Patricia Williams

Nurses

Tyneshia Alleyne
Debra Alphin
Robert Aquino
Adrianna Bischoff
Ebony C. Blanton
Janet Bonney
Terri Bowes
Mila Brenner
Becky J. Brinkley
Jean Brinkley
Diane M. Bush
Maureen R. Butler
Barbara J. Carlson
Barbara Chapman
Nancy F. Cisco
David Ciucci
Diana Conco
Tamara Dailey
Jonathan L. Daughtrey
Mary DeGroft
Katrina J. Denny
Asha Deosaran
Mary J. Doty
Stephanie Edwards
Candace B. Forbes
Amy Fowler
Barbara Gietl

Lamesha Glover

Marie Haas
Rudean R. Harrell
Jo Ann Herring
Peggy Hopewell
Whitney Irvine
Barbara G. Johnson
Jessica D. Johnson
Judith Johnson
Carla A. Jones
Kimberly A. Judson
Barbara Kelly-Gibbs
Kelly A. Labat
Sara Leggett
Sandra Muller
Joan Dianne Norfleet
Virginia Norfleet
June Rice
Michelle Richard
Marie M. Robinson
Beverly Schramm
Jessica Scott
Katina Sharpe
Helan C. Sheovic
Laura Swafford
Betty Thompson
Sandra Tonker
Han T. Tran
Vivian Vaden
Nancy Verdrame
Shirley Weaver
Carolyn West
Christine Work
Vivian Young

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Daniel C. Parker

Nurse

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Diana Conco
Tamara Dailey
Jonathan L. Daughtrey
Mary DeGroft
Katrina J. Denny
Asha Deosaran
Mary J. Doty
Stephanie Edwards
Candace B. Forbes
Amy Fowler
Barbara Gietl

Jenipher L. McMillan

Laurie Thomas
Laura M. White
Tamara D. Williams

CNA

Angela Eure

EMT

Barbara Rayburn
James Spain
William K. Truitt

Medical Assistants

Shakeema Bell-Wilson
Etta M. Black
Elonda M. Goodwin
Nichelda A. Griffin
Bridget Lindahl
Danielle S. Smith
Makia Spicer
Shiniqua Ward
Lorne G. Wellons

Extern – Medical Assistants

Britney Edmondson
Heidi Piland

Mental Health

Nickole Bush
Dana A. Cook
Bruce Copeland
Basil B. Rowland

Physical Therapist

Sharon M. Springfield



Volunteers of the Year are all smiles at the Annual Volunteer Picnic—Standing (l to r): Margaret Rosner, Mary Ellen DeGroft, Mary Lee Willis and Patricia Mann. Seated (l to r): Dr. William Heriford and Dr. Desmond Longford. Not pictured: Michelle Alston.

Offsite Providers

Physicians

Dr. Habib Barakat
Dr. Joel Clingenpeel
Dr. Charles Coleman
Dr. William Delacey
Dr. Jane Derrig
Dr. David Eich
Emergency Physicians of Tidewater
Dr. Jeffrey Forman
Dr. Edward Frick
Gastrointestinal & Liver Specialist
Dr. Preston Judson

Dr. Brian King
Dr. Venu Koduri
Dr. Lorenz Lassen
Dr. Edward Lynch
Dr. Michael Mahoney
Dr. Kevin Meakin
Dr. Moussa Menasha
Pathology Sciences Medical
Dr. Andrew O'Dwyer
Dr. Ediberto Pelausa
Dr. Frank Romano
Dr. Joseph Savieka
Dr. Jennifer Schneider

Dr. Gary Sajko
Sentara Anesthesiology Specialists
Sentara Infectious Disease Specialists
Sentara Obici Hospitalists
Dr. Sharon Sheffield
Dr. Stanley Smith
Suffolk Radiology Associates
Virginia Oncology Associates
Dr. Miley Walker
Dr. Leslie Webb
1Foot2Foot

Nurse Practitioners

Katherine Paul
April Rawlings
Nicole Shay
Elizabeth Watkins
Patricia Williams
Jamie Winner

Audiologist

Cheryl Wray

Certified Registered Nurse Anesthetist

Marsha Edwards



VIRGINIA HEALTH CARE FOUNDATION



Phlebotomists

Brenda L. Dain
Gail J. Kynett

Radiology Technician

Nancy O Ison

Pharmacists

Dennis M. Alder
Donna C. Edwards
Linda (Lynn) Fuller
Alan Garner
Ashley Hogg
Lindsay R. Plant
Timmi Rathappillil
Margaret Rosner
Jameika Stuckey

Pharmacy Technicians

Mary Jo Ange
Towana R. Boone

Joanna L. Ford
Pamela S. Ritsch
Bille G. Virzell
Sarah Yauger

General Volunteers

Bruce Abernethy
Barbara Alexander
Frances Alwood
Nancy Angelelli
Henry Arthur, Jr.
Laura Atkins
Jinks Babey
Patrick L. Belcher
Christina Bellinger
Kathy L. Birdsong
Angela Bland
Lauren Bradshaw
Betty Bunch
Crystal Bynum
Kelsey Byrd
Adrian C. Campbell
Kathleen Carlson
TaNay C. Chandler
Edna Cheatom
Vanessa G. Clark
Jean Claud
Joseph B. Culbertson
Taylor Doughtie
Christine Downes
Patricia K. Duke
Carolyn D. Dunn
George Eure
Marlene Everett
Nadine Faulcon-Johnson
Edith Fields
Sasha Goldberg
Voll V. Greene
Conrad E. Haas
Tad Hedgspeth

Shelly Helms
Pamela B. Hill
Michelle Holliman
Debra Holloman
Cherelle Johnson
Cleopatra Johnson
Sandra J. Jones
F. Jeanne Kelly
Tameka Lawrence
Dorothy Leonard
Sarah Levin
Emma Lockhart
Darren Loomis
Patricia Mann
Samantha McKenzie
Gloria Mizelle
Paulette Moore
Rick Page
Jean Perry
Joanette Ragsdale
Leroy Ragsdale
Stephanie Remy
Cherie D. Roe
Donna Rogers
Elizabeth R. Skertic
Laura M. Smith
Sandra L. Smith
Kay A. Stephenson
Buster Stockman
Tracey Stewart
Cliff Vincent
Renyta S. Whitfield
Clara Williams
Mary Lee W. Willis
BC Wirt Heating & Cooling
Caleb Witt
Jesse Witt
Renee Wright
William Wyatt

DENTAL CLINIC

Dentists

Dr. Robert Allen
Dr. Davis W. Gardner
Dr. Sandra S. Hearne
Dr. William Heriford
Dr. Leroy Howell
Dr. Ralph L. Howell
Dr. Robin Y. Langston
Dr. Aubrey Myers
Dr. Marvin Sagun
Dr. Gayle W. Terwilligar

Dental Hygienists

Michelle M. Alston
Dijana Berber
Pamela L. Brooks
Nancy Hardy
Amanda Kimball
Catherine S. Seifert
Susie Slack

Dental Assistants

Amy Belloli
Trischa Carrington
Cynthia G. Ellis
Jeffrey Figueroa
Jessica Flippo
Cynthia Hall
Brittany Harrison
Danielle Howell
Erica Nelson
Janice Novack
Monika D. Patrick
Tresa Philip
Takima Simmons
Stephanie C. Weeks

Dental Assistant Students

Charmaine B. Walker
Ariel M. Wright

Amy: Life-Changing Transformation



“The most amazing thing in the world happened to me last year. I came into the Clinic hopeless and physically a mess. Now my life has been completely changed.”

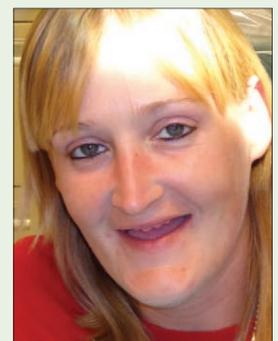
When Amy came to see us, she had lost her smile. A host of medical and dental issues—including diabetes, hypertension, hypothyroidism, and severe periodontal disease—had taken their toll. At 32 years old, she rarely smiled, had limited eye contact, and was an emotional and often sad young lady.

After being stabilized medically at Western Tidewater Free Clinic, Amy was referred to the dental clinic. Due to the severity of her tooth decay, all of her remaining teeth were extracted. Six months later, after multiple extractions and time to allow her gums to heal, Amy received a full set of Larell dentures.

Because of donor support and the Clinic’s ability

to provide this service in-house and at a reduced cost, Amy has her smile back. With her diabetes and blood pressure well under control, we are reminded of the impact the Clinic has on people’s lives. Amy’s smile is in her eyes, in her voice, and in the way she carries herself. And, after several years of unemployment, she now has found a job!

Sometimes it is hard to believe that the happy, healthy, and self-confident person we see today was once a tearful and shy young woman, plagued with chronic disease. Good health does make a difference! We love to see our patients smile.



Clinic Highlights

Patients Served

Roughly 95% of services are treating and managing chronic illnesses such as hypertension, heart disease, and diabetes. These conditions require on-going treatment, management, medications and education.

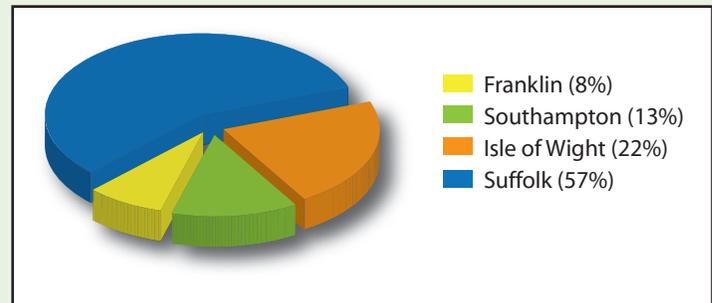
Current Services

- Primary medical care
- Dental care
- Care coordination and case management
- Laboratory and diagnostic testing
- Prescription medications
- Mental health counseling
- Physical therapy and speech therapy
- Women's health services
- Access to hospital services, including surgeries, chemotherapy, radiation, and wound care
- Access to specialists either at WTFC or in the specialist's office

Medication Assistance Program

Since the 2007 inception of the Medication Assistance Program, over 2,300 patients have received approximately 76,180 free medications with a retail value of more than \$11.2 million (total reflects numbers through 2012).

Patients Enrolled by Service Area



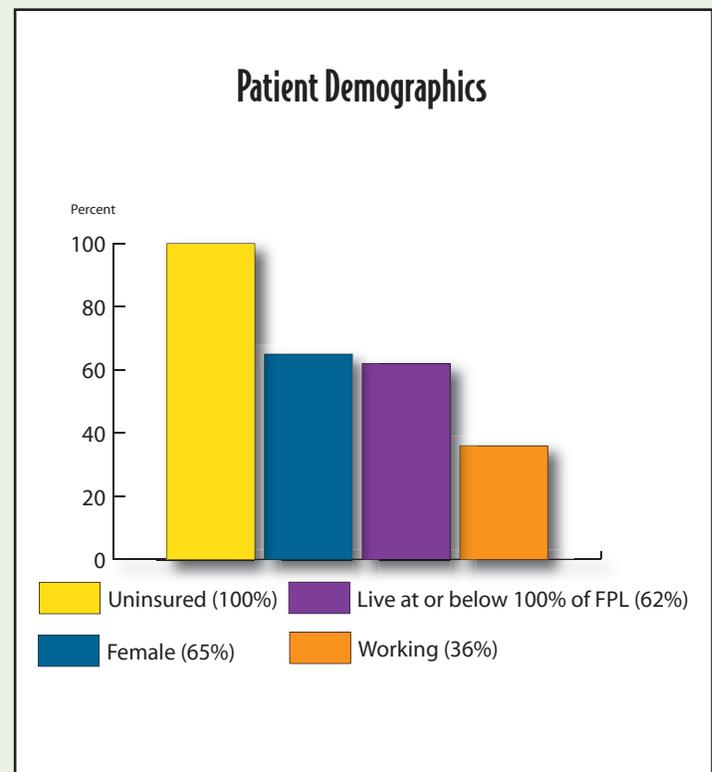
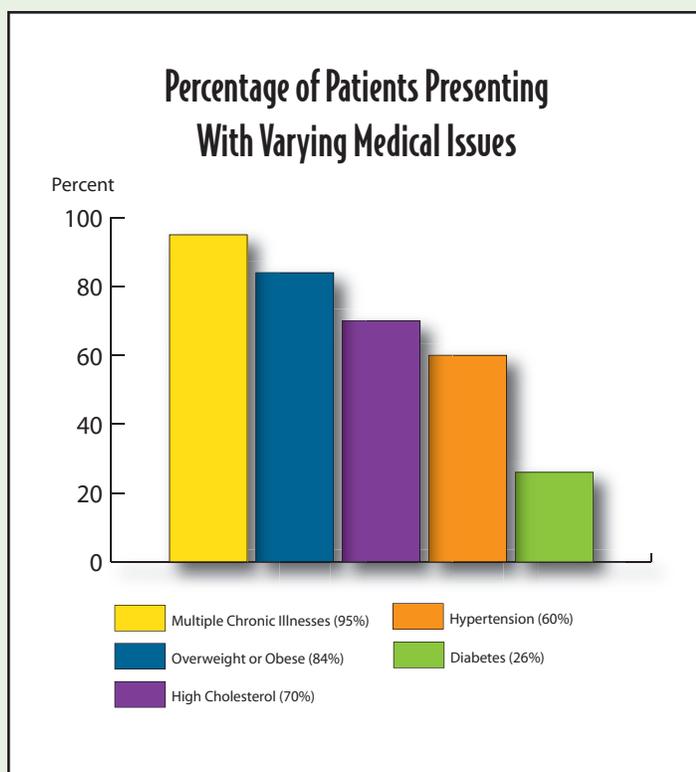
Patient Demographics

- 81% are over the age of 40
- 65% are women
- 36% are working full or part-time, many with more than one job
- 88% live at or below 150% of the Federal Poverty Level. (For a family of four, this would be an annual income of \$34,575 or below.)

To be eligible for services, patients must:

- Live in Western Tidewater and have no health insurance
- Live at or below 200% of the Federal Poverty Level (family income for four = \$46,100 or below)

Once eligibility has been confirmed, an appointment with the medical team is made within one week. On average, the Clinic added 45 new patients each month during 2012.



Opportunities

NAP Credits Available

The Neighborhood Assistance Program (NAP) encourages partnerships between the private and public sectors to assist the economically disadvantaged. The Commonwealth of Virginia program provides an incentive to encourage individuals to participate with non-profit entities. For more information, contact Executive Director Miriam Beiler at 757-923-1060, ext. 7001 or mbeiler@wtfreeclinic.org.

Matching Funds

Many companies offer a program that will match your donation to Western Tidewater Free Clinic. We are thankful to have received several matching donations recently. Most often all you will need to do is complete a form and turn it in to either your company or to our office when you send in your personal donation. The following website has a list of some companies that have a matching gift program: <http://www.privateerlynx.com/donationmatching.html>. Check with your company to see if they have a matching program.

Speakers' Bureau

Are you a member of a civic group, club, Sunday school class, or other group that might host a speaker from time to time? We would love to come and share the Clinic's story, mission and programs with you. Individuals and small groups can also learn more about the clinic by arranging a "behind-the-scenes" tour of the Clinic. For information or to schedule a speaker or a tour, contact Alyson Miles amiles@wtfreeclinic.org or at 757-923-1060, ext. 7012.

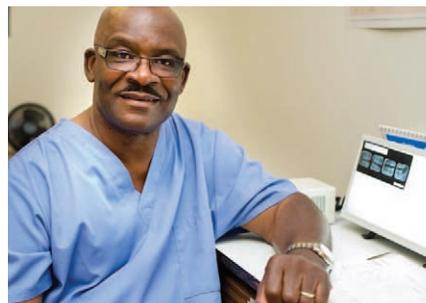
United Way

Please consider designating Western Tidewater Free Clinic to receive a portion, or perhaps all, of the funds you contribute to the United Way. The Clinic received United Way certification in May of 2011.

Legacy Giving

Legacy gifts provide future support for a charity. Please consider this timeless and foresighted way to support and sustain Western Tidewater Free Clinic. If you have already included the Clinic in your estate plans, or for more information, contact Miriam Beiler at mbeiler@wtfreeclinic.org or 757-923-1060, ext. 7001.

According to the Virginia Association of Free Clinics, for every \$1.00 spent, free clinics provide at least \$6.00 of medical care to patients.



Top: Director of Development Texie Marks, Volunteers Nancy Verdirame, Dr. Joe Verdirame, and Jane Schaubach share a moment of cheer at the volunteer Christmas party. Middle left: Staff Dentist Dr. Ernest Knight has been with the Clinic since January 2012. Middle right: Board Member Patsy Joyner is an invaluable Clinic volunteer. Bottom: Medical Assistant Chynita Motley takes a break during a busy clinic day.