

6. WESTERN TIDEWATER FREE CLINIC

The Western Tidewater Free Clinic has requested a few moments on your agenda to provide you an update on their activities. The presentation will be given by Dr. Patsy Joyner, one of their Board members and a Southampton County resident.

In 2011, the Western Tidewater Free Clinic responded to more than 1,200 patient visits. Approximately 12% of their patients are Southampton County residents.

In order to meet eligibility requirements, patients must have no health insurance and live at or below 200% of the federal poverty level (for a family of four, this would be an annual income of \$44,100 or \$21,660 for a single individual).

Southampton County included \$9,000 for the Western Tidewater Free Clinic in its FY 2013 annual budget.

From: Mike Johnson [mailto:mjohnson@southamptoncounty.org]
Sent: Monday, November 19, 2012 2:33 PM
To: tmarks@wtfreeclinic.org
Cc: Cindy Edwards; Michael W. Johnson (mikejohnson@co.southampton.state.va.us)
Subject: RE: WTFC Board Presentation

Texie,

I wanted to confirm that I've added Dr. Joyner to our agenda on November 26. The meeting begins at 7:00 p.m. and this will be agenda item #6.

We look forward to receiving her remarks.

Best regards,
Mike

Michael W. Johnson
County Administrator
Southampton County
P.O. Box 400
Courtland, VA 23837
(757) 653-3015
www.southamptoncounty.org

From: Texie Marks [mailto:TMarks@wtfreeclinic.org]
Sent: Thursday, November 08, 2012 10:53 AM
To: cedwards@southamptoncounty.org
Subject: Texie Marks and Western Tidewater Free Clinic

Hi Cindy,

We would love to have an opportunity to do a very short (less than five minutes) presentation to the Supervisors at their November 26th meeting. Patsy Joyner, Board member at the Clinic, will be the presenter.

This is really an thank you for the county's support and a short update.

Many thanks for your help!

Have a great day!
Texie

Texie Camp Marks
Director of Development

Western Tidewater Free Clinic
2019 Meade Parkway
Suffolk, VA 23434
757-923-1060 ext. 7025

2011 State of the Mission



Spirit of Generosity





Associate Medical Director Dr. Patricia McNulty looks over a patient chart before the day starts.

Mission

We provide high quality, non-emergency health care to the residents of Western Tidewater (Suffolk, Franklin, and the counties of Isle of Wight and Southampton) who cannot otherwise afford it.

Vision

Our vision is a healthy community where all people will be inspired and enabled to make healthy lifestyle choices, to use preventive health care, and to access resources to live in a safe and wholesome environment.

Values

Our core values are excellence, unity of purpose, respect, diversity, integrity, and stewardship of all resources.

Cover Photo—Eric Lusher (LusherProductions.com)
Pastor Sherry Hall stopped by for a visit after she rallied her church to help collect supplies for the Clinic.

Message

Dear Friends of the Western Tidewater Free Clinic,

We take this opportunity to thank everyone who has made it possible for the Clinic to achieve its mission of providing healthcare to uninsured, low-income residents of Western Tidewater. Because of your time, talent, and treasures, we have had many success stories and the ability to add new services to care for a growing number of patients.

We are especially grateful to celebrate the Clinic's 5th year anniversary in 2012! This is a wonderful testament to the early leaders who founded the Clinic and the many who worked so hard to turn the dream into a reality. The Clinic has helped an increasing number of patients year after year, thanks to the support of volunteers, Board and staff, and many other supporters.

Since opening in 2007, the Clinic has provided care to 2,349 patients through 32,673 visits. The need continues to grow, and with your help we respond to that need. In the first full year of operations, we provided 3,473 visits. In 2011, we provided 12,306 visits.

Guided by a visionary Board, a staff of over 20 full and part time exemplary employees, and over 200 dedicated volunteers, we are able to leverage donated funds to provide additional services. In other words, for every dollar that we receive, we are able to deliver more than six dollars worth of care...and much more for patients who have multiple chronic conditions. We are thankful for the support of local healthcare organizations and specialists who provide consultations, diagnostic testing, treatments, and surgical intervention when necessary.

As you know, our patients are uninsured, and we do not bill for services. We are completely dependent upon the compassion and support of foundations, churches, civic groups, businesses and individuals, many of whom are people like you who care deeply about the health and well-being of their neighbors and communities.



*Left: Miriam A. Beiler, Executive Director
Right: M. Caroline Martin, 2011 President, Board of Directors*

As you read this State of the Mission, we hope you will feel the gratitude of our Board of Directors, staff, volunteers and especially our patients. It takes many of us working together to serve the growing needs of our community, and we thank you.

Sincerely,

M. Caroline Martin, President, Board of Directors

Miriam A. Beiler, Executive Director

2011 Volunteers

Volunteers are critical to the successful operation of WTFC. Since our opening, volunteers have donated 52,850 hours to improve the health and lives of our patients—a market value of \$1.9 million!

Physicians

Dr. Hussein Aboulatta
Dr. Serena Barakat
Dr. Joel Clingenpeel
Dr. Porter Collier
Dr. Robert Harrell
Dr. David Eich
Dr. William Jackson
Dr. Abdul H. Jamaludeen
Dr. Bernard Jamison
Dr. Moriah S. Krason
Dr. Desmond Longford
Dr. Patricia McNulty
Dr. Makhtar Morgan
Dr. John G. Muller
Dr. Maryam Rostami
Dr. Sharon Sheffield
Dr. Lynne Stockman
Dr. Lindsey D. Vaughn
Dr. Joseph Verdirame
Dr. Richard Whalen
Dr. Bernard Williams

Nurse Practitioners and Physician Assistants

Eileen Gilman
Kara Hearn
Cheryl Lumbard
Romel Perry
Kim S. Terhune
Tiffney Thompson
Patricia Williams
Shannon Wilson

Nurses

Cathy Allsbrook
Debra Alphin
Tamatha Anthony
Molly D. Atienza
Sheila Baker
Kathryn Barger
Janet S. Barker
Brittany L. Berger
Adrianna Bischoff
Janet Bonney
Jean Brinkley
Jamie Brockwell
Demetrius E. Brown
Maureen R. Butler
Katherine E. Carman
Barbara Chapman
Geneva Cherry
Nancy F. Cisco
David Ciucci
Diana Conco
Mary DeGroft
Loretta DiCamillo

Mary J. Doty
Stephanie Edwards
Tracie Elkins
Frankie Fisher
Amy Fowler
Barbara Gietl
Elnora Grant
Kerry Ann Greene
Dawn Griggs
Marie Haas
JoAnn Herring
Peggy Hopewell
Barbara Iiams
Judith Johnson
Stacy J. Johnson
April Jones
Carla A. Jones
Sara Leggett
Lauren Lester
Andrea Locke
Bonnie Mackneer
Cynthia Miller
Margaret Moore
Faith E. Muller
Sandra Muller
Virginia Norfleet
June Rice
Michelle Richard
Marie M. Robinson
Virginia Savage
Beverly Schramm
Jessica Scott
Helan C. Sheovic
Jeanette Simmons
Joyce Stagg
Alysha C Teachey
Betty Thompson
Sandra Tonker
Vivian Vaden
Nancy Verdirame
Katherine Waggoner
Shirley Weaver
Carolyn West
Lois Wright
Vivian Young

Nursing Students

Chad P. Adams
Nicole L. Bedoya
Janie D'Amico
John J. Dodson
Denise Gephart
Tonia M. Golden
Whitney Irvine
Ashlee B. Landrus
Stephanie N. Marshall
Jenipher L. McMillan
Laura M. White
Caleb Witt

EMT

Jeffrey D. Goodwin
James Spain

Extern—Medical Assistants

Britney Edmondson
Eustacia Frazier
Leontta M. Givens
Tynae Rivers
Shavon Ruffin
Gena L. Smith
Jasmine Teemer
Kenneth Wilson

Mental Health

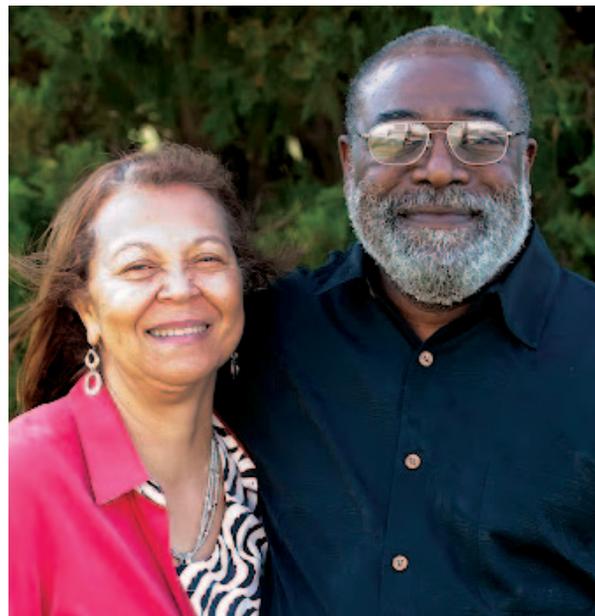
Nickole Bush
Dana A. Cook
Bruce Copeland
Marilyn Friga
Ellen Jett

Physical Therapist

Sharon M. Springfield
Brenda L. Dain
Kristie Smalley

Radiology Technician

Nancy Olson



Medical records volunteer Gloria Mizelle and her husband Johnnie enjoy a moment together at the Annual Volunteer Recognition Picnic, held at the Planters Club in Suffolk.

Offsite Providers

Physicians

Dr. Hussein Aboulatta
Dr. Victor Archie
Dr. Daniel Atienza
Dr. Habib Barakat
Dr. Thomas Bergfield
Dr. Michael Caines
Dr. Joel Clingenpeel
Dr. Charles Coleman
Dr. William Delacey
Dr. Jane Derrig
Dr. David Eich
Emergency Physicians of Tidewater
Dr. Jeffrey Forman

Dr. Edward Frick
Dr. Daniel Garland
Gastrointestinal and Liver Specialists of Tidewater, PLLC
Dr. Charles Hastings
Dr. Laura Herman
Dr. John Howard
Dr. Preston Judson
Dr. Brian King
Dr. Venu Koduri
Dr. Anthony LaRocco
Dr. L. Frederick Lassen
Dr. Edward Lynch
Dr. Michael Mahoney
Dr. Aaron Marlow
Dr. Kevin Meakin

Dr. Moussa Menasha
Dr. Andrew O/Dwyer
Dr. Edilberto Pelausa
Dr. Jeffrey Persons
Dr. Gary Sajko
Dr. Jennifer Schneider
Sentara Anesthesiology Specialists
Sentara Infectious Disease Specialists
Dr. Sharon Sheffield
Dr. Edward Skillen
Dr. Stanley Smith

Dr. Alexander Su
Suffolk Radiology Associates
Dr. Syed Thiwan
Dr. Tara Viechnicki
Dr. Miley Walker
Dr. Leslie Webb
1Foot2Foot

Nurse Practitioners
Katherine Paul
Patricia Williams

Audiologist
Cheryl Wray

Certified Registered Nurse Anesthetist
Marsha Edwards

Pharmacy Intern

Lindsay R. Plant

General Volunteers

Daniel R. Alldaffer
Ryan Alldaffer
Frances Alwood
Nancy Angelelli
Stephanie Annas
Lauren Arrington
Henry Arthur, Jr.
Laura Atkins
Virginia L. Babey
Suzanne Bartles
Patrick L. Belcher
Kathy L. Birdsong
Stephen Blankenship
Taylor Bradshaw
Betty Bunch
Crystal Bynum
Kelsey Byrd
Adrian C. Campbell
Sherry L. Canterbury
Kathleen Carlson
Mary Chandler
Edna Cheatom
Martha Chilton
Vanessa G. Clark
Jean Claud
Taylor Doughtie
Christine Downes
Peggy Dupont
Gregory L. Elkins
Rita Ennis
Marlene Everett
Joyce Felton
Edith Fields
Sandra J. Finney

Benjamin and Sasha Goldberg
Barbara Graves
Kelly M. Graves
Cathy Haas
Conrad Haas
Shelly Helms
Pamela B. Hill
Ashley Holloman
Debra Holloman
Cleopatra Johnson
Ginny Kelley
Joseph Keyes
Hailey Landers
Renee Lassen
Sarah Levin
Emma Lockhart
Darren Loomis
Allana Lumbard
James and Patricia Mann
Tunisia C. Matthews
Linda M. McCullough
Patricia C. Merica
Gloria Mizelle
Paulette Moore
Jane Nelson
Valorie W. Phillip
Karen Powell
Joanette Ragsdale
Katie Byrd Ricks
Pamela S. Ritsch
Allison Rockswold
Suzanne E. Sawyer
Stephanie B. Smith
Angela Taylor
Shirley Thode
Kelsey Tuck
Renyta S. Whitfield
Mary Lee W. Willis
Rodney A. Wright

DENTAL CLINIC

Dentists
Dr. Robert Allen
Dr. Elizabeth Bernhardt
Dr. Jana Boyd
Dr. John Burton, III
Dr. Peggy Chappell
Dr. Davis W. Gardner
Dr. Steve A. Gwaltney
Dr. William Heriford
Dr. Kent Herring
Dr. Leroy Howell
Dr. Ralph L. Howell
Dr. Ernest L. Knight
Dr. Robin Y. Langston
Dr. Aubrey Myers
Dr. Marvin Sagun
Dr. Barry Van Orman

Dental Hygienists
Elizabeth H. Begley
Dijana Berber
Pamela L. Brooks
Wanda Crumpler
Amanda Kimball
Jennifer E. Loeffler
Catherine S. Seifert
Susie Slack
Sara A. Wimer

Dental Assistants
Amy Belloli
Trischa Carrington
Cynthia G. Ellis
Jeffrey Figueroa
Jessica Flippo
Cynthia Hall
Brittany Harrison
Danielle Howell
Erica Nelson
Janice Novack
Monika D. Patrick
Tresa Philip
Takima Simmons
Stephanie C. Weeks





Dr. Bernard Jamison, pictured here with his wife Estelle, was recognized at the Annual Volunteer Recognition Picnic as Medical Volunteer of the Year. Dr. Jamison is a retired family practice physician and founding member of Western Tidewater Free Clinic. He was a founder of the Clinic and has provided medical care to patients since the Clinic opened in 2007. He currently serves as Co-Medical Director.



Clockwise from top left: *Dental Coordinator Monika Patrick (right) takes x-rays during a patient's clinic visit. *Kathy Birdsong (bottom right) stays busy helping patients and determining eligibility. *Clinical Support Services Coordinator Penny Harcum always greets patients and visitors with a smile. *Associate Medical Director Dr. Patricia McNulty chats with a patient about the importance of medications adherence. *Director of Development Texie Camp Marks greets folks during a brief moment of quiet. *Nurse Practitioner Regina Jones puts patients at ease with her gentle smile. *Volunteer Coordinator Vicki Butler works tirelessly to ensure the Clinic is fully staffed with volunteers. *Financial Coordinator Rosa Murry (left) and Executive Director Miriam Beiler work closely together.



Opportunities

NAP Credits Available

The Neighborhood Assistance Program (NAP) encourages partnerships between the private and public sectors to assist the economically disadvantaged. The Commonwealth of Virginia program provides an incentive to encourage individuals to participate with non-profit entities. For more information, contact Executive Director Miriam Beiler at 757-923-1060, ext. 7001 or mbeiler@wtfreeclinic.org.

Matching Funds

Many companies offer a program that will match your donation to Western Tidewater Free Clinic. We are thankful to have received several matching donations recently. Most often all you will need to do is complete a form and turn it in to either your company or to our office when you send in your personal donation. The following website has a list of some companies that have a matching gift program: <http://www.privateerlynx.com/donationmatching.html>. Check with your company to see if they have a matching program.

Speakers' Bureau

Are you a member of a civic group, club, Sunday school class, or other group that might host a speaker from time to time? We would love to come and share the Clinic's story, mission and programs. Or, if you or your small group would like a "behind-the-scenes" tour of the Clinic, we're happy to arrange that. For information or to schedule a speaker or a tour, contact Ginger Hatcher at ghatcher@wtfreeclinic.org or at 757-923-1060, ext. 7012.

United Way

Please consider designating Western Tidewater Free Clinic to receive a portion, or perhaps all, of the funds you contribute to the United Way. The Clinic received United Way certification in May of 2011.

Legacy Giving

Legacy gifts provide future support for a charity. Please consider this timeless and foresighted way to support and sustain Western Tidewater Free Clinic. If you have already included the Clinic in your estate plans, or for more information, contact Miriam Beiler at mbeiler@wtfreeclinic.org or 757-923-1060, ext. 7001.



According to the Virginia Association of Free Clinics, for every \$1.00 spent, free clinics provide at least \$6.00 of medical care to patients.

2011 Marks Opening of On-site Pharmacy

Western Tidewater Free Clinic now has an on-site, special use pharmacy, opened to help bridge the wait time between when a patient receives a prescription and when the medication arrives from the pharmaceutical company's patient program. The on-site pharmacy receives a small variety of commonly-used medications that patients can now receive at the time of their medical visit.



Long time volunteer Betty Thompson, RN spends time explaining a new medication to a patient during meds pick up.



Margaret Rosner, RPh, has worked many long hours helping set up the pharmacy.

Clinic Highlights

Patients Served

Roughly 95% of services are treating and managing chronic illnesses such as hypertension, heart disease, and diabetes. These conditions require on-going treatment, management, medications and education.

Current Services

- Primary medical care
- Dental care
- Care coordination and case management
- Laboratory and diagnostic testing
- Prescription medications
- Mental health counseling
- Physical therapy and speech therapy
- Women's health services
- Access to hospital services, including surgeries, chemotherapy, radiation, and wound care
- Access to specialists either at WTFC or in the specialist's office

Medication Assistance Program

Since the inception of the Medication Assistance Program in 2007, patients have received approximately 47,000 free medications with a retail value of more than \$7.7 million (total reflects numbers through 2011).

Patient Demographics

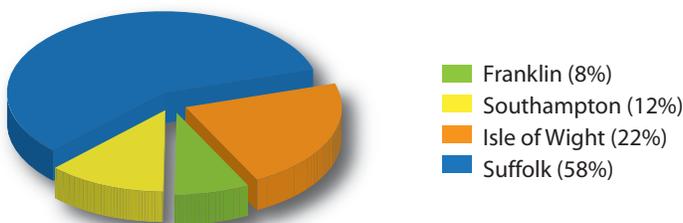
- 75% are over the age of 40
- 63% are women
- 37% are working full or part-time, many with more than one job
- 85% live at or below 150% of the Federal Poverty Level (FPL).
(For a family of four, this would be an annual income of \$34,575.)

To be eligible for services, patients must:

- Live in Western Tidewater and have no health insurance
- Live at or below 200% of the federal poverty level (family income for four = \$46,100)

Once eligibility has been confirmed, an appointment with the medical team is made within one week. On average, the Clinic added 40 new patients each month during 2011.

Patients Enrolled by Service Area





A patient's clinic visit is more than just a medical appointment. Patients are provided with detailed medication instructions, nutrition counseling, and disease management skills—among other things. Director of Clinical Services Pamela Witt, BSN (left) and Cathy Culbertson, RN team up to share nutrition information with a Clinic patient during his medical appointment.

2011 Honor Roll of Donors

Donors are an essential part of Western Tidewater Free Clinic's mission to provide high quality health care to residents unable to medically provide for themselves in our area. Because of you, we are able to care for the hundreds of individuals who turn to us.

Visionaries

\$50,000 and above

City of Suffolk
Franklin Southampton Charities
Obici Healthcare Foundation
Susan G Komen for the Cure
Virginia Association of Free Clinics

Benefactors

\$20,000- \$49,999

Camp Foundation
Camp-Younts Foundation
Chesapeake Diagnostic Imaging Centers, LLC
Ruth Camp Campbell Foundation
Sentara Health Foundation
Town of Smithfield
Violet Greco Foundation
Virginia Health Care Foundation

Ambassadors

\$10,000- \$19,999

Southampton County
Virginia Department of Health
Women's Leadership Council - United Way

Champions

\$5,000 - \$9,999

AAPI - Hampton Roads
Birdsong Corporation
Charlie and Stephanie Broadwater
Community Action
Coalition of Virginia Isle of Wight County
Richard Bennett Trust
Mr. and Mrs. Jeffry Rosner
Suffolk Foundation

Leaders

\$2,500-\$4,999

Holy Neck Christian Church
Mr. and Mrs. Brian Martin
Pruden Foundation
SunTrust Foundation
Virginia Electric and Power Company

Patrons

\$1,000 - \$2,499

Anonymous
Amerigroup Charitable Foundation

Mr. Jack R. Baker
Mr. and Mrs. Richard F. Barry, III
Miriam A. Beiler
Mr. and Mrs. George Y. Birdsong
Mr. and Mrs. McLemore Birdsong, Jr.
Chuckatuck Ruritan Club
City of Franklin
Ebenezer United Methodist Church
Farmers Bank
Robert S. and Mary Anne Fry

Mr. Samuel Glasscock
Conrad and Marie B. Haas
Dr. and Mrs. B. F. Jamison
Mr. and Mrs. Martin Jones
Ron Williams Golf Tournament/United Way
Ellen and Whitney Saunders
Mr. and Mrs. Thomas Savage
Mr. Charles Sawyer
Mr. and Mrs. Dwight Schaubach
Smithfield Baptist Church
Mr. and Mrs. Steve Stewart
Karl and Barbara Stoltzfus
Mr. and Mrs. Robert Stoneburner
Dr. Alexander Su
Suffolk Community Hospital Foundation
Suffolk Rotary Club
Suffolk Ruritan Club
St. John's Episcopal Church Suffolk
Dr. Joseph and Nancy Verdirame
Westminster Reformed Presbyterian Church
Windsor Christian Church Women's Fellowship
Windsor Congregational Christian Church

Supporters

\$500 - \$999

Mr. W. Ross Boone
Mr. James B. Chapman
Creative Office Environments Management Services
Mr. and Mrs. Benjamin Goldberg
Mr. Richard Holland, Jr.
Hubbard Peanut Company

Dr. Patsy R. Joyner
Kings Fork Ruritan Club
Mensch Family Trust
Dan Mussatti and Randi Blumenson
Mr. and Mrs. Charles Parr, Sr.
QVC, Inc.
Marsha Rooks
Gloria and Charlie Seitz
Kevin Snashall
Mr. Brandford Stanley
Woman's Club of Smithfield

Advocates

\$250 - \$499

A. Dodson's Arrowhead Environmental, LLC
Gloria and Judd Barrett
Joe and Sallie Belle Benedetti
Bethlehem Christian Church
Robert and Nancy Brewbaker
Bobbie and Jack Chapman
Mr. and Mrs. Barry Cole
Drs. Paul and Diana Conco
Mr. and Mrs. Harry Lee Cross, III
Delta Sigma Theta Sorority, Smithfield Chapter
Dominion Foundation
Mr. and Mrs. D. Scott Hanson
Mr. and Mrs. Marvin Hoffer
Mr. Robert V. House
Integrated Benefits Corporation
Mr. Asa B. Johnson, Jr.
Mr. and Mrs. S. Chris Jones
Drs. Venu and Prashanthi Koduri
Lebanon Va. Baptist Association
Dr. and Mrs. Desmond Longford
New Bethany Christian Church
Oakland Christian Church
Mr. Hunter Odom, Jr.
Dr. and Mrs. Jeffrey Persons
Gina Pitrone

Possum Hollow Ruritan Club
Mrs. Lynne H. Rabil
Timmi Rathappillil
Mr. and Mrs. James D. Schloss
Tri-County Medical Society
Windsor Ruritan Club
Zeke Brown Fitness

Partners

\$100 - \$249

Anonymous
Mr. and Mrs. John Allen
Ms. Susan Ashburn
Atlantic Subcontractor Consulting, Inc.
Mr. and Mrs. Kirk Babey
Mr. and Mrs. William K. Barlow
Maxine Elder Barnett
BayPort Credit Union
Benns United Methodist Church
Bethlehem Ruritan Club
W.C. and Dianne Boone
Jackson Brown
Mr. and Mrs. Mark Butler
Mr. Robert Butler
Carrollton Ruritan Club
Dr. and Mrs. Ali Azam Choudhury
Mr. and Mrs. Robert C. Claud
Comfort Keepers
Mr. and Mrs. Richard Coughlin
Mr. and Mrs. Thomas Cox
Nancy and Oliver Creekmore
Ms. Kay Culpepper
Colonel John C. Dashiell, Ret.
Ann Daughtie
Delta Sigma Theta Sorority
Ms. Lydia Duke
E. R. Lenz Contracting, Inc.
Mr. and Mrs. Benjamin Edwards
Glebe Episcopal Church
Mr. and Mrs. James E. Gordon
Mr. John Graham
Griffin Brothers
Mr. Maynard Gwaltney
Mr. and Mrs. Conrad E. Haas
Mr. and Mrs. John N. Harlow, Jr.
Dr. and Mrs. Robert R. Harrell, III
Mr. and Mrs. Chester M. Hart, Jr.
Mr. and Mrs. W.H. Hill
Holy Neck Christian Church, Women's Fellowship
Huntington Ingalls Industries for Jim and Shari Hughes
Ms. Vergia Johnson
Ms. Sherry T. Joshi
Drs. David and Beth Levin

Liberty Spring Ruritan Club
Mr. Richard. Lovingood
Peter and Angie Lowry
Mr. Benjamin P. Lynch
Magnolia Ruritan Club
Mr. and Mrs. Raymond Mason
Randall W. Betz and Barbara S. Mease
Mike Duman Auto Sales
Charles and Joanne Modlin
Mr. and Dr. Troy Myers
New Paul's Temple Holiness Church
Mr. and Mrs. Jack Nurney, Jr.
Carol and Tom Orłowski
Oxford United Methodist Church UMW
Phi Chi Omega Chapter of AKA
Pilot Club of Suffolk
RL Howell DDS & Associates
Jim and Eliza Rainey
Charles and June Rice
Mr. and Mrs. Bentley Richardson
Ms. R. Elaine Richardson
Riverview United Methodist Church Women
Mr. and Mrs. Mack Saunders
Southampton Memorial Hospital Auxiliary Gift Shop
Stallings and Bischoff, PC
Ms. Karen Stapleton
Capt. Hugh Story, Jr.
Lisa Stratienco
The Oaks Veterinary Clinic
Trinity United Methodist Women
Union Bethel AME Church
United Full Gospel Revival Center
Mr. and Mrs. R. D. Vroman
Dr. and Mrs. James Waddy, Jr.
Cal and Shirley Warfield
Mark and Terrie Weinketz
Wesley Chapel Methodist Church
Mr. and Mrs. Robert Williams
Mr. and Mrs. Ray N. Wilson
Ms. Pamela Witt
Mr. and Mrs. Ross H. Zoll

Friends

\$1 - \$99

Anonymous (4)
Ms. Frances Alwood
Mrs. Lisa Arrington
Mr. and Mrs. M. T. Bloxom, Jr.
Mrs. Mae Breslauer
Ms. Cindy Brodie
Mr. and Mrs. Brenton Burgess
Ms. Maryanne Butler
Ms. Crystal P. Bynum

Kathleen Carlson
Mr. and Mrs. William M. Carr
Mr. and Mrs. Billy Cones
Ms. Margaret Cory
Mr. and Mrs. Hugh Cross
Neil, Susan, Daniel and Anna Cunningham
Mr. and Mrs. William Daniel
Mrs. Harry Dashiell, Jr.
Charles F. Dawson
Mr. and Mrs. Harvey Diggs
Thomas and Bettye Drake
Ms. Jacquelin Edwards
Mrs. Mary J. Eley
Mr. Roger A. Fedro
Ms. Joanne Gabber
Chelsie Gann
Ms. Sherri Garner
Mr. and Mrs. Joseph Gnieski
Kerry Ann Greene
Mr. and Mrs. Tom Greskevitch
Mr. and Mrs. Joseph Griffin
Mr. and Mrs. J Thomas Griffin
Mr. and Mrs. James M. Habel, III
Mr. and Mrs. Jim Harcum
David and Ginger Hatcher
Mr. and Mrs. James W. Holland
Ms. June Hood
Ms. Patricia S. Howell
Chris and Skip Irby
Mr. and Mrs. C. D. Jernigan
Matthew and Kristy Johnson
Ms. Carla A. Jones
Herb and Ellen Jones
Junto Woman's Club
Barbara Kelly-Gibbs
Kings Fork Woman's Club
Mr. John Lee
William and Sara T. Leggett
Liberty Spring Christian Church
Mr. and Mrs. M. Phillip Lilly
Mr. and Mrs. John Lumbard
Ms. Barbara Luter
Mr. and Mrs. James Lynch
Mr. and Mrs. Lynn Martin
Ms. Edith Matthews
Mr. and Mrs. R. H. McKinney
William and Virginia McNeill
Dr. Patricia McNulty
Mr. Brian D. Modlin
Mrs. Rosa Murry
Mr. and Mrs. James B. Myers
Mr. and Mrs. Andrew Nelson
Ms. Louise Nelson
New St. John Community Church

—cont'd. on page 10



Spirit of Generosity

Pastor Sherry Hall's late husband had been ill for a short time when suddenly he was unable to access his health insurance. With nowhere to turn, they came to the Western Tidewater Free Clinic (WTFC) for help. The Clinic was able to provide medical care, referrals, and medications to fill in the gap. Pastor Sherry Hall, current Pastor of New Life Church in Franklin, was so touched by the wonderful care by the staff and volunteers at the Clinic that she approached her church with a proposal. Her congregation pulled together and purchased every item on the Clinic's wish list! We are so grateful to Pastor Hall and New Life Church for their continued partnership in the WTFC mission.

—cont'd. from page 8

Newsoms United
 Methodist Women
 Mr. and Mrs. J. E. Nichols
 Ms. Virginia S. Norfleet
 Mr. and Mrs. Henry H. Odom, Sr.
 Mr. and Mrs. John W. Parr
 Paul D. Camp Nursing Student Association
 Mr. and Mrs. David Perry
 Mr. and Mrs. William Pierce
 Ms. Barbara P. Powell
 Purdie Lodge #170
 Mr. and Mrs. Robert Putman
 Mr. and Mrs. Richard Parker
 Mr. David Rivenbark
 Mr. and Mrs. Gary Robertson
 Sentara Obici Hospital, Community Health Outreach Program
 Sentara Obici Hospital, QM Department
 Robbin and Stefanie Setzer
 Mr. and Mrs. Samuel Sherard
 Mr. Ira Steingold
 Mr. Chad Stubenrauch
 David and Earleen Sylvia
 Ms. Lynda Tester
 Ms. Betty R. Thompson
 Mr. and Mrs. Ralph Tinkham
 Mr. and Mrs. Glenn H. Updike
 Ms. Ginger Vincent
 Mr. and Mrs. Michael Vonmoll
 Ms. Joannette Walker-Ragsdale
 Ms. Shirley Weaver
 Ms. Joni Webber
 Mr. and Mrs. William L. Whitley
 Ms. Patricia Williamson
 Ms. Pamela K. Witt
 Woman's Club of Suffolk
 Thomas and Judy Griffine

Mr. and Mrs. Mark Butler
 Mr. Robert Butler
 Ms. Joyce Byrum
 Lisa Byrum
 Mr. and Mrs. Tray Byrum
 Checkers Restaurant
 Carrollton Baptist Church
 Ms. Margaret Carter
 Ms. Debbie Carwile
 Ms. Mary Ann Chaney
 Bobbie and Jack Chapman
 Ms. Rose Chapman
 Chick-Fil-A
 Church of God Prophecy
 Ms. Margaret Cicirelli
 Dr. Jerry Clarke
 Martha Cullins
 Ms. Cathy W. Darden
 Ms. Patricia DeVinney
 Divine Creations
 Ms. Deborah Dobson
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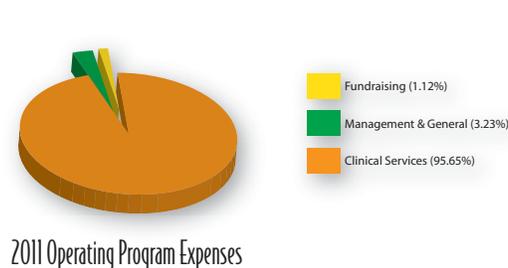
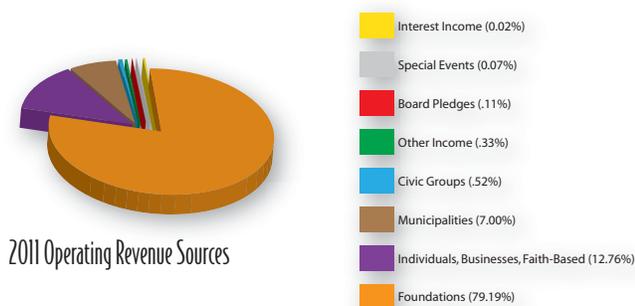
Sentara Obici Hospital

and their staff physicians have provided over \$2 million in diagnostic and treatment services for WTFC patients.

Lakeview Medical Center

and their staff physicians have provided over \$150,000 in physician and diagnostic services.

2011 Report on Revenue and Expenses



	Fiscal Year 2011		Fiscal Year 2010	
Operating Revenue Sources				
Interest Income.....	\$ 363	0.02%	\$719	0.07%
Special Events.....	\$1,037	0.07%	\$1,661	0.16%
Board Pledges.....	\$1,500	0.11%	\$1,200	0.12%
Other Income.....	\$4,548	0.33%	\$6,714	0.64%
Civic Groups.....	\$7,225	0.52%	\$12,418	1.19%
Municipalities.....	\$97,000	7.00%	\$206,500	19.83%
Individuals, Businesses, Faith-Based.....	\$178,167	12.76%	\$145,664	13.99%
Foundations.....	\$1,106,112	79.19%	\$666,370	64.00%
TOTAL	\$1,395,952	100.00%	\$1,041,246	100.00%
Operating Program Expenses				
Fundraising.....	\$13,574	1.12%	\$13,608	1.3%
Management and General.....	\$39,032	3.23%	\$43,018	4.2%
Clinical Services.....	\$1,155,061	95.65%	\$969,169	94.5%
TOTAL	\$1,207,667	100.00%	\$1,025,895	100.00%
Change in Net Assets	\$188,285		\$15,351	



Pharmacy volunteer Pamela Ritsch (left) escorts a patient to the waiting area during a clinic visit.



Nurse Volunteer Chris Work (right) listens as a patient describes her situation.



Volunteer Marie Haas has managed medical records since the Clinic opened in 2007.



Barbara Chapman, known as "Bobbie" to those who know her best, accepts a gift of hydrangeas at the Annual Volunteer Recognition Picnic. Bobbie has been a longtime volunteer and has been a member of the Board of Directors since its inception. As Chair of the Volunteer Committee, Bobbie has devoted much of her time to assisting with volunteer needs.

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Regina Jones, RN, NP

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Monika Patrick, CDA, CMAS

Dental Assistant

Trischa Carrington

Registered Nurse

Cathy Culbertson, RN

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Terry Oden, MAA

Whitney Irvine

Women's Health Services

Beverly Schramm, RN

Ginger Vincent, RN

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Penny Harcum

Eligibility Coordinator

Kathy Birdsong

Office Services Assistant

Edie Matthews

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Casey Carlson

Custodian

Howard Hamblin

Credits

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Professional Printing Center

Art Direction/Production

Virginia L. "Jinks" Babey

Contributing Photographers

Ginger D. Hatcher

Eric Lusher

Texie Camp Marks

MilesStones Photography

Kimberly Wade

Contributing Writers

Miriam A. Beiler

Ginger D. Hatcher

Caroline Martin

The Western Tidewater Free Clinic (WTFC) 2011 State of the Mission is intended to provide an overview of the time, talent, and treasure utilized in providing a health home to eligible uninsured residents of Western Tidewater. To that end, the contents of this report have been extracted from personal interviews, existing content or database information. Therefore we cannot guarantee that this information is error-free. To provide any updates or corrections to this report, please notify the Executive Director of WTFC at 757-923-1060, extension 7001.

Publisher's Note: A portion of the cost of professional design and production of this State of the Mission report was generously donated.



"Behind the scenes" with photographer Eric Lusher as he photographs Board President Caroline Martin.

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Lots of laughter and fun at the Annual Volunteer Recognition Picnic.

