

Prescription Discount Card program for Southampton County residents Program begins May 1, 2010



Southampton County has teamed with the National Association of Counties (NACO) to offer its residents the opportunity to take advantage of NACO's Prescription Discount Card Program. This free discount card is available to every resident of Southampton County. The card provides a discount on the price of prescription medications for consumers who do not have prescription drug insurance or who use a particular medication not covered by their insurance. Following is information to help you make the most of this service for you and your family.

How much does the plan cost?

Your prescription discount card is provided to you free of charge by the County.

Does everyone in my family need an individual card?

No, everyone in the family may use the same card if desired.

I just received my card. Can I use it right away?

Yes, use your card to start saving immediately. Present your prescription discount card at a participating retail pharmacy when you fill or refill your prescriptions.

I've lost my card. How can I get a replacement?

Cards are available:

- At the County Administration Building, or
- You can go to <http://www.rxprintacard.biz/naco/> and print one from your computer beginning May 1, 2010, or
- You can call toll free 1-877-321-2652 and they will mail a card to you.

Can I use my card to get discounts on over-the-counter products and non-prescription medications?

Not usually, but discounts are available for many diabetic supplies.

Which pharmacies accept the card?

The prescription discount card is accepted at 57,000 retail pharmacies nationwide, including many of the leading chains and some independent pharmacies. Ask your local pharmacy if they participate, call toll free 1-877-321-2652 to find a pharmacy nearby, or go to https://www.caremark.com/wps/myportal/LOCAL_PHARMACY. The Caremark website includes many participating local pharmacies, including:

- In Franklin
 - Southampton Memorial Hospital Pharmacy
 - Wal-Mart
 - Farm Fresh
 - Walgreen's
 - Rite Aid
- Pharmacy of Boykins
- Wakefield Pharmacy
- Waverly Drugs
- Stony Creek Pharmacy
- In Emporia
 - Jones LTC Pharmacy
 - CVS
 - Rite Aid
 - Wal-Mart
 - Anderson's Pharmacy
- Windsor Pharmacy
- In Suffolk
 - Rite Aid
 - The Prescription Place
 - Obici Memorial Hospital Pharmacy
 - Walgreen's
 - Farm Fresh
 - Wal-Mart
 - Super Drug
- Simpson's Pharmacy, Smithfield

How is this prescription discount program different from the traditional prescription insurance?

This plan is not insurance; it is a prescription discount program. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of the discounted price or the pharmacy's regular retail price. There are no claim forms to fill out and no limit to the number of times you can use the card at participating pharmacies.

Can I use my prescription discount card with my current insurance benefit to reduce my costs?

No, your card cannot be used in conjunction with other insurance. However, you are able to use your card to purchase prescriptions that are not covered by your current insurance plan.

Can I use my prescription discount card if I sign up for a Medicare prescription plan?

Yes, you can use your prescription discount card any time you need to purchase a prescription that is not covered by your Medicare prescription plan or any other insurance.

Should I use my prescription discount card during my deductible and coverage gap periods for covered medications?

No, only use your prescription discount card to purchase non-covered medications.

Can I use my prescription discount card in addition to my Medicare prescription plan and get additional discounts?

No, you need to present either your Medicare prescription plan card or your prescription discount card. Only use your prescription discount card when purchasing medications not covered by your Medicare prescription plan.

I'm not going to sign up for a Medicare prescription plan. Can I still use my prescription discount card?

Yes, you can use your prescription discount card when purchasing medications at participating pharmacies.

How much will I save?

While savings on each prescription will vary, you can save an average of 20 percent off of the pharmacy's regular retail prices for prescription medications. In addition, you may save even more by choosing from the list of select medications. This list is comprised of products offering additional savings.

Will I always receive the lowest price?

Yes, you will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discount rate provided by the card. If that occurs, you will receive the lower price.

Can I find out the discounted price of my prescription before going to the pharmacy?

Because prices vary by location, only the actual pharmacy can tell you the exact price of the prescription. However, you can call toll free 1-877-321-2652 to find an estimated price.

Why did the price of my prescription change since last time I purchased it?

Medication prices are different from pharmacy to pharmacy. Even chains have different prices in their stores depending on the population they are servicing. Additionally, manufacturers' drug prices change periodically.

Do I have to choose between my prescription discount card and the \$4 options offered at several chains?

No, always present your prescription discount card at a participating pharmacy so you will receive the lowest price available. You will receive the \$4 if applicable or the prescription discount card discounted price if it is lower. For medications on the \$4 list, you will pay either \$4 or the prescription discount card price, whichever is lower.

Can I get an additional discount off the \$4 price option on select prescriptions?

No, you will receive either the \$4 price if applicable OR the prescription discount card price, whichever is lower. You will receive the best price available for your prescription medication on that day from that pharmacy.

Caremark Mail Service Program

What is Mail Service?

With the Caremark Mail Service Program, you can purchase up to a 90-day supply of select medications from the mail service pharmacy for a fixed price. It's easy to get started with mail service – just send in the mail service order form along with your original prescription to Caremark. For a list of medications available through the Mail Service Program and to receive an order form call toll free 1-877-321-2652 or visit <http://toolkit.caremark.com/preview/>.

Specialty Pharmacy

What is Specialty Pharmacy and what kinds of services do they offer?

Specialty pharmacy offers delivery of injectable and select oral specialty medications and supplies to the location of your choice. Services include delivery notification and refill reminder calls to help you stay on your treatment plan. You'll also receive expert care services including counseling, follow-up care calls, informative disease-related materials, and access to health experts 24 hours a day, seven days a week. Call toll free 1-877-321-2652, or go to

https://www.caremark.com/wps/portal/HEALTH_RESOURCES?topic=specialty.

What medications are offered through Specialty Pharmacy?

Medications for a variety of chronic conditions including multiple sclerosis, rheumatoid arthritis, cystic fibrosis, hemophilia, immunologic disorders, Crohn's disease, Gaucher disease, pulmonary hypertension, Fabry disease, MPS 1, blood dyscrasia, growth hormone deficiency, respiratory syncytial virus, hepatitis C, and more are available through Specialty Pharmacy.