

**COMMUNICATION CENTER  
ACTIVITY REPORT**

**Southampton County Sheriff's Office  
2008 Emergency Communications Center Activity**

	<b>December</b>	<b>Year To Date 2008</b>
Law Enforcement Calls Received	433	4,928
Fire Calls Received	52	522
Rescue Calls Received	124	1,393
Animal Control Calls Received	87	1,037
Game Warden Calls Received	10	100
Senior Citizen Program Calls	558	6,678
Administrative Line Calls	6,054	81,390
911 Landline Calls	346	3,675
911 Wireless Calls	632	5,724

**Year-To-Date**

Cell 911 vs Total 911	<b>60.90%</b>	Cell 911 vs All	<b>6.30%</b>	All 911 vs Total	<b>10.35%</b>
-----------------------	---------------	-----------------	--------------	------------------	---------------

**Busiest day of the week**

Sunday	714	10.2%
Monday	1,161	16.5%
Tuesday	1,181	16.8%
Wednesday	1,230	17.5%
Thursday	1,000	14.2%
Friday	926	13.2%
Saturday	820	11.7%
	7,032	

Total calls by  
day of the week.  
For current month  
only.

For year-to-date.

**Busiest day of the week**

Sunday	9,599	10.6%
Monday	14,079	15.5%
Tuesday	14,079	15.5%
Wednesday	14,343	15.8%
Thursday	14,062	15.5%
Friday	13,827	15.2%
Saturday	10,860	12.0%
	90,849	

**\*\*Current Month Ring Time Statistics**

"How fast we answer the phone"

0 to 6	4,623	94.0%
7 to 12	708	14.4%
13 to 18	96	2.0%
> 18	39	0.8%
	4,920	

Amount of time (in seconds)  
it takes for the dispatcher to  
answer calls.

**Year-To-Date Ring Time Statistics**

"How fast we answer the phone"

0 to 6	57,009	87.5%
7 to 12	10,231	15.7%
13 to 18	2,200	3.4%
> 18	1,206	1.9%
Year	65,180	

**Southampton County Sheriff's Office**  
**2008 Emergency Communications Center Activity Continued**

**By The Hour - Current**

0000	201	3.0%
0100	208	3.1%
0200	87	1.3%
0300	115	1.7%
0400	78	1.2%
0500	94	1.4%
0600	149	2.3%
0700	189	2.9%
0800	295	4.5%
0900	593	9.0%
1000	500	7.6%
1100	450	6.8%
1200	391	5.9%
1300	451	6.8%
1400	440	6.6%
1500	394	6.0%
1600	381	5.8%
1700	292	4.4%
1800	311	4.7%
1900	247	3.7%
2000	174	2.6%
2100	247	3.7%
2200	174	2.6%
2300	159	2.4%
<b>6,620</b>		

Calls received per hour.

Peak calls being from 7AM to 7PM with total calls and percentages for current month (below left) and yearly totals (below right).

Current

<b>Peak Calls Are</b>	
<b>From 0700 To 1900</b>	
4,934	74.5%

Year-to-date

<b>Peak Calls Are</b>	
<b>From 0700 To 1900</b>	
69,448	76.8%

**By The Hour - Year-to-date**

0000	1,703	1.9%
0100	1,321	1.5%
0200	1,019	1.1%
0300	791	0.9%
0400	960	1.1%
0500	1,599	1.8%
0600	2,987	3.3%
0700	5,247	5.8%
0800	6,201	6.9%
0900	6,278	6.9%
1000	5,750	6.4%
1100	5,483	6.1%
1200	5,393	6.0%
1300	5,613	6.2%
1400	6,262	6.9%
1500	5,946	6.6%
1600	5,300	5.9%
1700	4,341	4.8%
1800	3,945	4.4%
1900	3,689	4.1%
2000	3,165	3.5%
2100	2,803	3.1%
2200	2,621	2.9%
2300	2,020	2.2%
<b>90,437</b>		