NOTICES

RECEIVED NOV 1 5 2010

COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

J.Wesley Kleene, PhD, PE
Director, Office of Drinking Water

DEPARTMENT OF HEALTH
OFFICE OF DRINKING WATER
Southeast Virginia Field Office

830 Southampton Avenue
Suite 2058
Norfolk, VA 23510
Phone (757) 683-2000
Fax (757) 683-2007

NOV 0 9 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Town of Courtland
PWSID No. 3175220

The Honorable Danny Williams
Town of Courtland
P. O. Box 39
Courtland, VA 23837

Re: Exceeding the Primary Maximum Contaminant Level for Total Coliform Bacteria

Dear Mayor Williams:

This notice is to advise that you may be in violation of §12 VAC 5-590-380 of the *Waterworks Regulations* for exceeding the Primary Maximum Contaminant Level (PMCL) for total coliform bacteria during October 2010. Our records indicate that water samples collected and analyzed for the October 2010 compliance period exceeded the PMCL for total coliform bacteria. Ten samples were collected during the month of October and four of the samples indicated the presence of total coliform bacteria. As stated in §12 VAC 5-590-380 of the *Waterworks Regulations*, the PMCL for total coliform bacteria is the presence of total coliform bacteria in no more than one of the samples collected during the month.

Required Actions

Public Notice: According to § 12 VAC 5-590-540 of the *Waterworks Regulations* this is a Tier 2 situation. You are required to notify consumers that the total coliform PMCL was exceeded, as follows:

- You must distribute a notice to consumers no later than 30 days upon receipt of this letter.
- Your notice to consumers must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.
- If your waterworks serves consumers who do not pay water bills, or who do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example) you must also use other delivery methods to provide notice to these consumers as well. Examples of other methods include (but are not limited to) notice publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the notice in public places served by the system.
- Until the violation is resolved, you must give a copy of the notice to all new billing units or new customers, before or at the time service begins.
- You must repeat distribution of the notice every three months, for as long as the violation persists.

SUBJECT: SOUTHAMPTON COUNTY
Water - Town of Courtland
PWSID No. 3175220

Draft Notice: Attached is a draft notice for you to distribute to consumers. You may use this notice as is, or modify it to better meet your situation, as long as the information is accurate and the notice contains all of the required elements and mandated language. If you decide to change the notice, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the Federal Public Notification Rule.

Public Notice Confirmation: Within ten (10) days of completing public notification, you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a violation of the Federal Public Notification Rule. A public notification completion report is enclosed for your use.

Follow-up Actions: Please collect five routine bacteriological samples in November 2010, in accordance with your approved Bacteriological Sample Siting Report/Triggered Source Water Monitoring Plan. You informed this office that the system has experienced several line breaks due to construction activities and have chlorinated the distribution system. Please keep this office informed about line breaks, repairs, leaks, and other problems that might compromise the integrity of the distribution system. Your continued cooperation in this matter is greatly appreciated.

If you have questions, please do not hesitate to call me.

Sincerely,

Renée S. Hall

Renée S. Hall
District Engineer

RSH/bjm
Enclosures

pc: Southampton County Health Department
Mr. Michael Johnson, County Administrator, Southampton County
VDH – Office of Drinking Water

RECEIVED NOV 1 2 2010

COMMONWEALTH of VIRGINIA

DEPARTMENT OF ENVIRONMENTAL QUALITY
PIEDMONT REGIONAL OFFICE
4949-A Cox Road, Glen Allen, Virginia 23060
(804) 527-5020 Fax (804) 527-5106
www.deq.virginia.gov

Doug Domenech
Secretary of Natural Resources

David K. Paylor
Director

Michael P. Murphy
Regional Director

November 10, 2010

Mr. Michael W. Johnson
County Administrator
Southampton County
P.O. Box 400
Courtland, Virginia 23837

Dear Mr. Johnson:

The Department of Environmental Quality has received three applications to withdraw ground water in the Eastern Virginia Ground Water Management Area. Part V of the Virginia Ground Water Withdrawal Regulation requires that the Department of Environmental Quality send a notice of each draft permit to each local governing body located within the ground water management area where the proposed withdrawal will occur.

In accordance with this section, please find the enclosed notice that will be advertised in the Richmond Times-Dispatch on Friday November 12, 2010. Additional information on the permit application may be obtained by contacting me.

The Department will accept comments concerning the proposed issuance of this draft permit for thirty days. All comments must be received by 4 p.m. on December 13, 2010.

Sincerely,

C. Erinn Tisdale
Ground Water Permits

Enclosures

Public Notice – Environmental Permit

PURPOSE OF NOTICE: To seek public comment on a draft permit from the Department of Environmental Quality for the withdrawal of ground water in Hanover County, Virginia.
PUBLIC COMMENT PERIOD: November 12 to December 13, 2010.
PERMIT NAME: Ground Water Withdrawal Permit issued by DEQ, under the authority of the State Water Control Board
APPLICANT NAME, ADDRESS AND PERMIT NUMBER: Aqua Virginia, Inc.; 2414 Granite Ridge Road, Rockville, Virginia 23146: GW0003301
NAME AND LOCATION OF WATER WITHDRAWAL: High Point Farms Water System; Puller Drive, Hanover, Virginia 23111
PROJECT DESCRIPTION: Aqua Virginia, Inc. has applied for a re-issuance of an existing permit for the High Point Farms Water System in Hanover County, Virginia. The permit would allow the applicant to withdraw an average of 23,715 gallons per day. The ground water withdrawal will support the residential connections within the service area. The proposed withdrawal will utilize the Middle Potomac aquifer at a depth between 265 feet to 370 feet below the land surface at the withdrawal site. An aquifer is a body of rock or layer of sediment in the ground in which ground water is stored and transported. DEQ has made a tentative decision to issue the permit. The permit will be issued to Aqua Virginia, Inc. who will be the owner and operator of the system.

HOW TO COMMENT: DEQ accepts comments by e-mail, fax or postal mail. All comments must be in writing; contain a brief statement on how the proposal affects the person commenting, other users or the aquifer; and be received by DEQ during the comment period. The public also may request a public hearing. If a public hearing is requested, the written comments should include the reason for holding a hearing and related factual concerns. DEQ may hold a public hearing, including another comment period, if public response is significant and there are substantial, disputed issues relevant to the proposed permit. The public may review the draft permit and application at the DEQ office named below.
CONTACT FOR PUBLIC COMMENTS, DOCUMENT REQUESTS AND ADDITIONAL INFORMATION:
Erinn Tisdale; DEQ Piedmont Regional Office, 4949-A Cox Road, Glen Allen, Virginia, 23060; Phone: (804)-527-5068; E-mail: C.Erinn.Tisdale@deq.virginia.gov; FAX: (804)-527-5106.

Public Notice – Environmental Permit

PURPOSE OF NOTICE: To seek public comment on a draft permit from the Department of Environmental Quality for the withdrawal of ground water in Hanover County, Virginia.
PUBLIC COMMENT PERIOD: November 12 to December 13, 2010.
PERMIT NAME: Ground Water Withdrawal Permit issued by DEQ, under the authority of the State Water Control Board
APPLICANT NAME, ADDRESS AND PERMIT NUMBER: Aqua Virginia, Inc.; 2414 Granite Ridge Road, Rockville, Virginia 23146: GW0002601
NAME AND LOCATION OF WATER WITHDRAWAL: Walnut Grove Water System; Walnut Grove Drive, Hanover, Virginia 23111
PROJECT DESCRIPTION: Aqua Virginia, Inc. has applied for a re-issuance of an existing permit for the Walnut Grove Water System in Hanover County, Virginia. The permit would allow the applicant to withdraw an average of 22,978 gallons per day. The ground water withdrawal will support the residential connections within the service area. The proposed withdrawal will utilize the Middle Potomac aquifer at a depth between 210 feet to 360 feet below the land surface at the withdrawal site. An aquifer is a body of rock or layer of sediment in the ground in which ground water is stored and transported. DEQ has made a tentative decision to issue the permit. The permit will be issued to Aqua Virginia, Inc. who will be the owner and operator of the system.

HOW TO COMMENT: DEQ accepts comments by e-mail, fax or postal mail. All comments must be in writing; contain a brief statement on how the proposal affects the person commenting, other users or the aquifer; and be received by DEQ during the comment period. The public also may request a public hearing. If a public hearing is requested, the written comments should include the reason for holding a hearing and related factual concerns. DEQ may hold a public hearing, including another comment period, if public response is significant and there are substantial, disputed issues relevant to the proposed permit. The public may review the draft permit and application at the DEQ office named below.
CONTACT FOR PUBLIC COMMENTS, DOCUMENT REQUESTS AND ADDITIONAL INFORMATION:
Erinn Tisdale; DEQ Piedmont Regional Office, 4949-A Cox Road, Glen Allen, Virginia, 23060; Phone: (804)-527-5068; E-mail: C.Erinn.Tisdale@deq.virginia.gov; FAX: (804)-527-5106.

Public Notice – Environmental Permit

PURPOSE OF NOTICE: To seek public comment on a draft permit from the Department of Environmental Quality for the withdrawal of ground water in Hanover County, Virginia.
PUBLIC COMMENT PERIOD: November 12 to December 13, 2010.
PERMIT NAME: Ground Water Withdrawal Permit issued by DEQ, under the authority of the State Water Control Board
APPLICANT NAME, ADDRESS AND PERMIT NUMBER: Aqua Virginia, Inc.; 2414 Granite Ridge Road, Rockville, Virginia 23146: GW0003201
NAME AND LOCATION OF WATER WITHDRAWAL: Colonial Forest Water System; Georgetown Rd.& Windermere Dr., Hanover, Virginia 23111
PROJECT DESCRIPTION: Aqua Virginia, Inc. has applied for a re-issuance of an existing permit for the Colonial Forest Water System in Hanover County, Virginia. The permit would allow the applicant to withdraw an average of 19,290 gallons per day. The ground water withdrawal will support the residential connections within the service area. The proposed withdrawal will utilize the Middle Potomac aquifer at a depth between 255 feet to 350 feet below the land surface at the withdrawal site. An aquifer is a body of rock or layer of sediment in the ground in which ground water is stored and transported. DEQ has made a tentative decision to issue the permit. The permit will be issued to Aqua Virginia, Inc. who will be the owner and operator of the system.

HOW TO COMMENT: DEQ accepts comments by e-mail, fax or postal mail. All comments must be in writing; contain a brief statement on how the proposal affects the person commenting, other users or the aquifer; and be received by DEQ during the comment period. The public also may request a public hearing. If a public hearing is requested, the written comments should include the reason for holding a hearing and related factual concerns. DEQ may hold a public hearing, including another comment period, if public response is significant and there are substantial, disputed issues relevant to the proposed permit. The public may review the draft permit and application at the DEQ office named below.
CONTACT FOR PUBLIC COMMENTS, DOCUMENT REQUESTS AND ADDITIONAL INFORMATION:
Erinn Tisdale; DEQ Piedmont Regional Office, 4949-A Cox Road, Glen Allen, Virginia, 23060; Phone: (804)-527-5068; E-mail: C.Erinn.Tisdale@deq.virginia.gov; FAX: (804)-527-5106.

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COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

J.Wesley Kleene, PhD, PE
Director, Office of Drinking Water

DEPARTMENT OF HEALTH

OFFICE OF DRINKING WATER

Southeast Virginia Field Office

830 Southampton Avenue
Suite 2058
Norfolk, VA 23510
Phone (757) 683-2000
Fax (757) 683-2007

NOV 0 2 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Nottoway Shores
PWSID No. 3175530

Mr. Tim Heikens
Nottoway Shores
25248 New Market Road
Courtland, Virginia 23837

Dear Mr. Heikens:

This notice is to advise that you may be in violation of §12 VAC 5-590-370 B6 of the Virginia *Waterworks Regulations* for failure to conduct the required monitoring for lead and copper in drinking water. Our records show that first draw tap samples were required from five previously approved locations between June 1 and September 30, 2010. These samples were needed to fulfill lead and copper monitoring requirements. According to our records, the required samples were not collected, analyzed, or reported.

Required Actions

Public Notice: The *Waterworks Regulations* characterizes this as a situation that requires Tier 3 public notification. According to §12 VAC 5-590-540, you are required to notify consumers that the prescribed monitoring was not performed as follows:

- You must distribute a notice to consumers no later than one year from the date of this notice.
- Your notice to consumers must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.
- If your waterworks serves consumers who do not pay water bills, or who do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example) you must also use other delivery methods to provide notice to these consumers as well. Examples of other methods include (but are not limited to) notice publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the notice in public places served by the system.
- You may choose to include your notice to consumers as an enclosure with your Consumer Confidence Report (CCR) for 2010. To do so, the combined CCR and public notice must be distributed to consumers by the July 1, 2011 CCR deadline, which falls before the deadline for distributing the notice alone. In addition, you must take steps to ensure that the CCR and notice reach all persons served by the waterworks. This requirement is more stringent than the "good faith effort" requirements for distributing the CCR alone.

SUBJECT: SOUTHAMPTON COUNTY
Water - Nottoway Shores
PWSID No. 3175530

- You may choose to distribute an annual report of all Tier 3 violations incurred by your waterworks during 2010. If so, your annual notice must satisfy the timing, content, and distribution requirements for each Tier 3 violation.
- Until the violation is resolved, you must give a copy of the notice to all new billing units or new customers, before or at the time service begins.
- You must repeat distribution of the notice annually, for as long as the violation persists.

Draft Notice: Attached is a draft notice for you to distribute to consumers. You may use this notice as is, or modify it to better meet your situation, as long as the information is accurate and the notice contains all of the required elements and mandated language. If you decide to change the notice, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the *Waterworks Regulations*. Please insert the name, address, and phone number of a waterworks representative in the spaces provided on the draft notice.

Public Notice Confirmation: Within ten days of completing public notification, you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a further violation of the *Waterworks Regulations*. A public notification completion form is enclosed for your use.

Follow-up Actions: You must collect lead and copper first draw tap samples from five previously approved locations between June 1 and September 30, 2011. Please sample only those addresses listed in your Approved Lead and Copper Monitoring Plan. These addresses should be listed on the sample labels.

If you have questions, please call.

Sincerely,

Renée Hall
District Engineer

RSH/bjm

Enclosures

pc: Dr. Nancy M. Welch, Acting Director, Southampton County Health Department
Mr. Michael W. Johnson, County Administrator, Southampton County
Ms. Barbara Winslow, Southampton Meadows
V.D.H. - Office of Drinking Water

CH

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COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

J.Wesley Kleene, PhD, PE
Director, Office of Drinking Water

DEPARTMENT OF HEALTH

OFFICE OF DRINKING WATER

Southeast Virginia Field Office

830 Southampton Avenue
Suite 2058
Norfolk, VA 23510
Phone (757) 683-2000
Fax (757) 683-2007

NOV 04 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Kingsdale-Moseley
PWSID No. 3175461

Ms. Shanda Harper
Aura, Inc.
137 Kenmore Street
Suffolk, VA 23434

Re: Failure to Collect Required Bacteriological Samples

Dear Ms. Harper:

This notice is to advise that you may be in violation of §12 VAC 5-590-370 of the Commonwealth of Virginia *Waterworks Regulations* for failure to complete required monitoring of the bacteriological quality of water your waterworks serves to consumers. The *Regulations* require your system to collect one routine water sample for bacteriological examination each month and report the results of the test to this office no later than the 10th day of the following month. According to our records no bacteriological sample was collected, analyzed or reported for the month of October 2010.

Required Actions

Public Notice: The *Waterworks Regulations* characterizes this as a situation that requires Tier 3 public notification. According to § 12 VAC 5-590-540, you are required to notify consumers that the prescribed monitoring was not performed, as follows:

- You must provide notice to consumers no later than one year following receipt of this notice.
- Your notice to customers must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.
- If your waterworks serves consumers who do not pay water bills, or do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example), you must also use other delivery methods to provide notice to these consumers as well. Examples of other methods include (but are not limited to) publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the notice in public places served by the system.

SUBJECT: SOUTHAMPTON COUNTY
Water - Kingsdale-Moseley
PWSID No. 3175461

- You may choose to distribute an annual report of all Tier 3 violations incurred by your waterworks during 2010. If so, your annual notice must satisfy the timing, content, and distribution requirements for each Tier 3 violation.

- Until the violation is resolved, you must give a copy of the notice to all new billing units or new customers, before or at the time service begins.

- You must repeat distribution of the notice annually, for as long as the violation persists.

- If you are using a private laboratory, you should advise them that the monthly samples are for compliance purposes and ask that they submit results directly to this office.

Draft Notice: Attached is a draft notice for you to provide to consumers. You may use this notice as is, or modify it to better meet your situation, as long as the information is accurate and the notice contains all of the required elements and mandated language. If you decide to change the notice, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the *Waterworks Regulations*.

Public Notice Confirmation: Within ten (10) days of completing public notification, you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a further violation of the *Waterworks Regulations*. A public notification completion form is enclosed for your use.

Follow-up Actions: You must collect a routine bacteriological sample during each monthly monitoring period. Continued failure to collect your required samples could result in enforcement actions. If you have questions, please call.

Sincerely,

Renée S. Hall

RSH/bjm
Enclosures
pc: Dr. Nancy Welch, Acting Director, Southampton County Health Department
Mr. Michael W. Johnson, County Administrator, Southampton County
V.D.H. – Office of Drinking Water

RECEIVED NOV - 8 2010

COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

J.Wesley Kleene, PhD, PE
Director, Office of Drinking Water

DEPARTMENT OF HEALTH
OFFICE OF DRINKING WATER
Southeast Virginia Field Office

830 Southampton Avenue
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NOV 0 4 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Kingsdale-Moseley
PWSID No. 3175461

Ms. Shanda Harper
Aura, Inc.
137 Kenmore Street
Suffolk, VA 23434

Dear Ms. Harper:

Re: Failure to Collect Required Lead and Copper Samples

This notice is to advise that you may be in violation of §12 VAC 5-590-370 B6 of the Virginia *Waterworks Regulations* for failure to conduct the required monitoring for lead and copper in drinking water. Our records show that first draw tap samples were required from five previously approved locations between June 1 and September 30, 2010. These samples were needed to fulfill lead and copper monitoring requirements.

Required Actions

Public Notice: The *Waterworks Regulations* characterizes this as a situation that requires Tier 3 public notification. According to §12 VAC 5-590-540, you are required to notify consumers that the prescribed monitoring was not performed, as follows:

- You must distribute a notice to consumers no later than one year upon receipt of this notice.
- Your notice to consumers must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.
- If your waterworks serves consumers who do not pay water bills, or who do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example) you must also use other delivery methods to provide notice to these consumers as well. Examples of other methods include (but are not limited to) notice publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the notice in public places served by the system.
- You may choose to include your notice to consumers as an enclosure with your Consumer Confidence Report (CCR) for 2010. To do so, the combined CCR and public notice must be distributed to consumers by the July 1, 2011 CCR deadline, which falls before the deadline for distributing the notice alone. In addition, you must take steps to ensure that the CCR and notice reach all persons served by the waterworks. This requirement is more stringent than the "good faith effort" requirements for distributing the CCR alone.
- You may choose to distribute an annual report of all Tier 3 violations incurred by your waterworks during 2010. If so, your annual notice must satisfy the timing, content, and distribution requirements for each Tier 3 violation.

SUBJECT: SOUTHAMPTON COUNTY
Water - Kingsdale-Moseley
PWSID No. 3175461

- Until the violation is resolved, you must give a copy of the notice to all new billing units or new customers, before or at the time service begins.
- You must repeat distribution of the notice annually, for as long as the violation persists.

Draft Notice: Attached is a draft notice for you to distribute to consumers. You may use this notice as is, or modify it to better meet your situation, as long as the information is accurate and the notice contains all of the required elements and mandated language. If you decide to change the notice, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the *Waterworks Regulations*. Please insert the name, address, and phone number of a waterworks representative in the spaces provided on the draft notice.

Public Notice Confirmation: Within ten days of completing public notification you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a further violation of the *Waterworks Regulations*. A public notification completion form is enclosed for your use.

Follow-up Actions: You must collect lead and copper first draw tap samples from five previously approved locations between June 1 and September 30, 2011. We have asked the Division of Consolidated Laboratory Services to send you a kit solicitation for the required samples.

If you have questions, please call.

Sincerely,

Renée Hall
District Engineer

RSH/bjm

Enclosures

pc: Southampton County Health Department
Mr. Michael Johnson, County Administrator, Southampton County
V.D.H. - Office of Drinking Water

RECEIVED NOV - 1 2010

COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

J.Wesley Kleene, PhD, PE
Director, Office of Drinking Water

DEPARTMENT OF HEALTH

OFFICE OF DRINKING WATER

Southeast Virginia Field Office

830 Southampton Avenue
Suite 2058
Norfolk, VA 23510
Phone (757) 683-2000
Fax (757) 683-2007

OCT 29 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Kingsdale-Moseley
PWSID No. 3175461

Ms. Shanda Harper
Aura, Inc.
137 Kenmore Street
Suffolk, VA 23434

Re: Failure to Provide Public Notification
Failure to Submit Certification of Public Notice

Dear Ms. Harper:

This notice is to advise that you may be in violation of § 12 VAC 5-590-540 of the Commonwealth of Virginia *Waterworks Regulations* for failure to conduct the required public notification for certain violations and to notify this office of completion of any public notification. According to our records, public notification was required for the following:

Violation	Monitoring Period	Public Notification Due
Failure to collect bacteriological samples	August 2008	September 17, 2009
Failure to collect bacteriological samples	November 2008	December 19, 2009
Failure to collect bacteriological samples	December 2008	January 29, 2010
Failure to collect bacteriological samples	January 2009	February 23, 2010
Failure to collect bacteriological samples	February 2009	April 17, 2010
Failure to collect bacteriological samples	March 2009	April 17, 2010
Failure to collect bacteriological samples	April 2009	May 15, 2010
Failure to collect bacteriological samples	May 2009	June 23, 2009
Failure to collect bacteriological samples	June 2009	July 17, 2010
Failure to collect bacteriological samples	July 2009	August 12, 2010
Failure to collect bacteriological samples	August 2009	September 18, 2010
Failure to collect bacteriological samples	September 2009	October 22, 2010

Our records do not indicate that notice distribution or confirmation occurred as required.

Required Actions

Public Notice: Section § 12 VAC 5-590-540 of the *Waterworks Regulations* requires you to notify consumers that the prescribed public notification was not performed, as follows:

- You must provide notice to consumers no later than 30 days from the date of this letter.
- Your notice to customers must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.

SUBJECT: SOUTHAMPTON COUNTY
Water - Kingsdale-Moseley
PWSID No. 3175461

- If your waterworks serves consumers who do not pay water bills, or do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example), you must also use other delivery methods to provide notice to these consumers as well. Examples of other methods include (but are not limited to) publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the notice in public places served by the system.

- If your waterworks serves consumers who would not be reached by your posted, mailed, or hand-delivered notice, you must also use other distribution methods to provide notice to these consumers as well. For example, such persons may include those who may not see a posted notice because it is not in a location they routinely pass by. Examples of other methods include (but are not limited to) publication of a notice through a company newsletter, or by E-mail to staff or students.

- Posted notices must be readable and be protected by glass, plastic or other suitable covering. Posted notices must be posted for a minimum of seven days even if the violation has been resolved, and must remain in place as long as the violation persists.

- Until the violation is resolved, you must give a copy of the notice to all new billing units or new customers, before or at the time service begins.

- You must repeat distribution of the notice annually, for as long as the violation persists.

Draft Notice: Attached are draft notices for you to distribute to consumers. You may use these notices "as is", or modify them to better meet your situation, as long as the information is accurate and the notices contain all of the required elements and mandated language. If you decide to change the notices, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the *Waterworks Regulations*.

Public Notice Confirmation: Within ten (10) days of completing public notification, you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a further violation of the *Waterworks Regulations*. Public Notification Completion Report forms are enclosed for your use.

Follow-up Actions: You must provide public notification for each notice of violation that has been issued to your waterworks.

If you have questions, please contact Mr. Curt Enos, Environmental Health Supervisor, Sr., (ext. 108) or me (ext. 113).

Sincerely,

Renée S. Hall
District Engineer

RSH/ssd
Enclosures

pc: Dr. Nancy Welch, Acting Director, Southampton County Health Department
Mr. Michael W. Johnson, County Administrator, Southampton County
V.D.H. – Office of Drinking Water

COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

J.Wesley Kleene, PhD, PE
Director, Office of Drinking Water

DEPARTMENT OF HEALTH
OFFICE OF DRINKING WATER
Southeast Virginia Field Office

830 Southampton Avenue
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Phone (757) 683-2000
Fax (757) 683-2007

OCT 28 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Kingsdale-Moseley
PWSID No. 3175461

Ms. Shanda Harper
Aura, Inc.
137 Kenmore Street
Suffolk, VA 23434

Re: Failure to Collect Required Bacteriological Samples

Dear Ms. Harper:

This notice is to advise that you may be in violation of §12 VAC 5-590-370 of the Commonwealth of Virginia *Waterworks Regulations* for failure to complete required monitoring of the bacteriological quality of water your waterworks serves to consumers. The *Regulations* require your system to collect one routine water sample for bacteriological examination each month and report the results of the test to this office no later than the 10th day of the following month. According to our records no bacteriological sample was collected, analyzed or reported for the month of September 2010.

Required Actions

Public Notice: The *Waterworks Regulations* characterizes this as a situation that requires Tier 3 public notification. According to § 12 VAC 5-590-540, you are required to notify consumers that the prescribed monitoring was not performed, as follows:

- You must provide notice to consumers no later than one year following receipt of this notice.
- Your notice to customers must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.
- If your waterworks serves consumers who do not pay water bills, or do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example), you must also use other delivery methods to provide notice to these consumers as well. Examples of other methods include (but are not limited to) publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the notice in public places served by the system.

SUBJECT: SOUTHAMPTON COUNTY
Water - Kingsdale-Moseley
PWSID No. 3175461

- You may choose to distribute an annual report of all Tier 3 violations incurred by your waterworks during 2010. If so, your annual notice must satisfy the timing, content, and distribution requirements for each Tier 3 violation.

- Until the violation is resolved, you must give a copy of the notice to all new billing units or new customers, before or at the time service begins.

- You must repeat distribution of the notice annually, for as long as the violation persists.

- If you are using a private laboratory, you should advise them that the monthly samples are for compliance purposes and ask that they submit results directly to this office.

Draft Notice: Attached is a draft notice for you to provide to consumers. You may use this notice as is, or modify it to better meet your situation, as long as the information is accurate and the notice contains all of the required elements and mandated language. If you decide to change the notice, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the *Waterworks Regulations*.

Public Notice Confirmation: Within ten (10) days of completing public notification, you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a further violation of the *Waterworks Regulations*. A public notification completion form is enclosed for your use.

Follow-up Actions: You must collect a routine bacteriological sample during each monthly monitoring period. Continued failure to collect your required samples could result in enforcement actions. If you have questions, please call.

Sincerely,

Renée S. Hall

RSH/bjm
Enclosures
pc: Dr. Nancy Welch, Acting Director, Southampton County Health Department
Mr. Michael W. Johnson, County Administrator, Southampton County
V.D.H. – Office of Drinking Water

COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

J.Wesley Kleene, PhD, PE
Director, Office of Drinking Water

DEPARTMENT OF HEALTH
OFFICE OF DRINKING WATER
Southeast Virginia Field Office

830 Southampton Avenue
Suite 2058
Norfolk, VA 23510
Phone (757) 683-2000
Fax (757) 683-2007

OCT 28 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Reflections
PWSID No. 3175850

Mr. William Holland, Owner
Reflections
12340 Shiloh Drive
Windsor, VA 23487

Dear Mr. Holland:

Re: Failure to Collect Required Bacteriological Sample

Dear Mr. Desai:

This notice is to advise that you may be in violation of §12 VAC 5-590-370 of the Commonwealth of Virginia *Waterworks Regulations* for failure to complete required monitoring of the bacteriological quality of water your waterworks serves to consumers. According to our records, a bacteriological sample was required for the third calendar quarter (July through September) of 2010, and none was collected, analyzed, or reported.

Required Actions

Public Notice: Section §12 VAC 5-590-540 of the *Waterworks Regulations* requires you to notify consumers that the prescribed monitoring was not completed, as follows:

- You must provide notice to consumers within one year of receipt of this letter.
- Your notice to consumers must be posted in conspicuous locations throughout the area served by your waterworks, or directly delivered to the persons served by your waterworks.
- Posted notices must be posted for a minimum of seven days even if the violation has been resolved, and must remain in place for as long as the violation persists.

Draft Notice: Attached is a draft notice for you to provide to consumers. You may use this notice as is, or modify it to better meet your situation, as long as the information is accurate and the notice contains all of the required elements and mandated language. If you decide to change the notice, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the *Waterworks Regulations*. Please insert the name, address, and phone number of a waterworks representative in the spaces provided on the draft notice.

OCT 2 8 2010

SUBJECT: SOUTHAMPTON COUNTY
Water - Reflections
PWSID No. 3175850

Public Notice Confirmation: Within ten (10) days of completing public notification, you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a further violation of the *Waterworks Regulations*. A Public Notification Completion Form is enclosed for your use.

Follow-up Actions: You must collect your regularly scheduled bacteriological sample during the next calendar quarter October-December 2010. We recommend that you collect all future samples early during each monitoring period, to allow ample time for the collection of repeat or replacement samples when necessary. Please note that the laboratory must receive and begin analysis of bacteriological samples within thirty (30) hours of collection. You should select a sample delivery method that meets this thirty-hour criterion.

If you have questions, please call, ext. 113.

Sincerely,

Renée S. Hall

Renée S. Hall
District Engineer

RSH/bjm

Enclosures

pc: √Mr. Michael Johnson, County Administrator, Southampton County
Nancy Welch, MD, MPH, Acting Director, Western Tidewater Health District
Southampton County Health Department
V.D.H. - Office of Drinking Water

COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

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Director, Office of Drinking Water

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Southeast Virginia Field Office

830 Southampton Avenue
Suite 2058
Norfolk, VA 23510
Phone (757) 683-2000
Fax (757) 683-2007

OCT 28 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Courtland Inn
PWSID No. 3175755

Mr. Manoj M. Desai
Courtland Inn
23615 Jerusalem Road
Courtland, Virginia 23837

Re: Failure to Collect Required Bacteriological Sample

Dear Mr. Desai:

This notice is to advise that you may be in violation of §12 VAC 5-590-370 of the Commonwealth of Virginia *Waterworks Regulations* for failure to complete required monitoring of the bacteriological quality of water your waterworks serves to consumers. According to our records, a bacteriological sample was required for the third calendar quarter (July through September) of 2010, and none was collected, analyzed, or reported.

Required Actions

Public Notice: Section §12 VAC 5-590-540 of the *Waterworks Regulations* requires you to notify consumers that the prescribed monitoring was not completed, as follows:

- You must provide notice to consumers within one year of receipt of this letter.
- Your notice to consumers must be posted in conspicuous locations throughout the area served by your waterworks, or directly delivered to the persons served by your waterworks.
- Posted notices must be posted for a minimum of seven days even if the violation has been resolved, and must remain in place for as long as the violation persists.

Draft Notice: Attached is a draft notice for you to provide to consumers. You may use this notice as is, or modify it to better meet your situation, as long as the information is accurate and the notice contains all of the required elements and mandated language. If you decide to change the notice, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the *Waterworks Regulations*. Please insert the name, address, and phone number of a waterworks representative in the spaces provided on the draft notice.

OCT 28 2010

SUBJECT: SOUTHAMPTON COUNTY
Water - Courtland Inn
PWSID No. 3175755

Public Notice Confirmation: Within ten (10) days of completing public notification, you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a further violation of the *Waterworks Regulations*. A Public Notification Completion Form is enclosed for your use.

Follow-up Actions: You must collect your regularly scheduled bacteriological sample during the next calendar quarter October-December 2010. We recommend that you collect all future samples early during each monitoring period, to allow ample time for the collection of repeat or replacement samples when necessary. Please note that the laboratory must receive and begin analysis of bacteriological samples within thirty (30) hours of collection. You should select a sample delivery method that meets this thirty-hour criterion.

If you have questions, please call, ext. 113.

Sincerely,

Renée S. Hall

Renée S. Hall
District Engineer

RSH/bjm

Enclosures

pc: √Mr. Michael Johnson, County Administrator, Southampton County
Nancy Welch, MD, MPH, Acting Director, Western Tidewater Health District
Southampton County Health Department
V.D.H. - Office of Drinking Water

rA

* RECEIVED OCT 2 5 2010

COMMONWEALTH of VIRGINIA

Karen Remley, MD, MBA, FAAP
State Health Commissioner

J.Wesley Kleene, PhD, PE
Director, Office of Drinking Water

DEPARTMENT OF HEALTH

OFFICE OF DRINKING WATER

Southeast Virginia Field Office

830 Southampton Avenue
Suite 2058
Norfolk, VA 23510
Phone (757) 683-2000
Fax (757) 683-2007

OCT 2 0 2010

NOTICE OF VIOLATION

SUBJECT: SOUTHAMPTON COUNTY
Water - Town of Courtland
PWSID No. 3175220

Mayor Lewis Davis Sr.
22219 Meherrin Road
P. O. Box 39
Courtland, VA 23837

Re: Exceeding the Primary Maximum Contaminant Level for Fluoride

Dear Mayor Davis:

This notice is to advise that you may be in violation of §12 VAC 5-590-410 of the *Waterworks Regulations* for exceeding the Primary Maximum Contaminant Level (PMCL) for fluoride. Test results of the quarterly water samples taken at the entry point of the Town of Courtland waterworks during the compliance period of October 1, 2009-September 30, 2010 indicate that the running annual average fluoride concentration calculated at 4.9 mg/L exceeds the PMCL for fluoride of 4.0 mg/L.

The Town of Courtland has entered into a voluntary binding agreement known as a Consent Order with the Virginia Department of Health. The Order contains a compliance schedule to resolve the ongoing exceedance of the fluoride PMCL standard. The Town of Courtland has met all milestones and deadlines established in the Order so far.

Required Actions

Public Notice: The Federal Public Notification Rule characterizes this as a Tier 2 situation. You are required to notify consumers that the fluoride PMCL was exceeded, as follows:

- You must distribute a notice to consumers no later than 30 days of receipt of this letter.
- Your notice to consumers must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.
- If your waterworks serves consumers who do not pay water bills, or who do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example) you must also use other delivery methods to provide notice to these consumers as well. Examples of other methods include (but are not limited to) notice publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the notice in public places served by the system.

SUBJECT: SOUTHAMPTON COUNTY
Water - Town of Courtland
PWSID No. 3175220

- Until the violation is resolved, you must give a copy of the notice to all new billing units or new customers, before or at the time service begins.
- You must repeat distribution of the notice every three months, for as long as the violation persists.

Draft Notice: Attached is the draft notice that you are required to use for fluoride exceedance. Please note that the notice requires you to insert certain information before distribution to your customers. You may use this notice as is (after making the required insertions). If, after making the required insertions, you wish to change this notice in any manner, you must obtain approval from this Office before distribution.

Public Notice Confirmation: Within ten (10) days of completing public notification you must provide this Office with a copy of the notice you distribute, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a violation of State and Federal Public Notification Rule. A public notification completion form is enclosed for your use.

If you have questions, please call.

Sincerely,

Renée S. Hall

Renée S. Hall
District Engineer

RSH/ssd
Enclosures

pc: Dr. Nancy M. Welch, Acting Director, Southampton County Health Department
Mr. Michael Johnson, County Administrator, Southampton County
Robert A. K. Payne, JD, VDH Compliance Manager